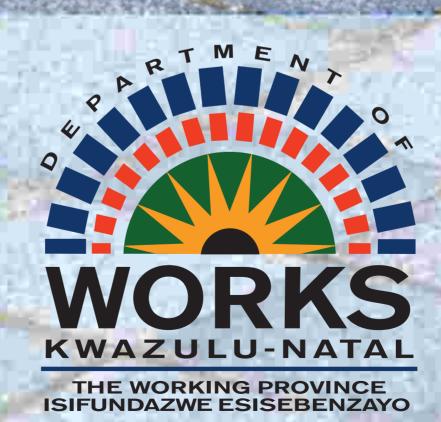
# ANNUAL REPORT





# **ANNUAL REPORT** 2003 / 2004

# LEADERSHIP OF THE DEPARTMENT OF WORKS



MR M B GWALA Honourable Minister of Works



MR E P M RADEBE Head : Works



MR P W DUMA General Manager : Corporate Services



MS S Z F NYANDU General Manager : Strategic & Management and Property



MR J REDFEARN Acting Chief Financial Officer

> MR M NKOSI General Manager : Regional Operations & Strategic Partnerships



### THE FOREWORD FROM THE MINISTER: HON. MINISTER MR M.B. GWALA

One of the world's greatest thinkers Allan Armstrong once said "Champions do not become champions when they win the event, but it is in hours, weeks, months and years they spend preparing for it. Their victorious performance itself is merely the demonstration of their championship character."

This quotation best describes the achievements of the department in the past year and up to the present month since I took office from the previous Minister. The Annual Report presented focuses mainly on the way forward on **"Asisebenze Kugugi fosholo"** programme intended for poverty reduction through job creation and economic growth.

As the political head, I am committed to the core values of the department which is the cost effective and timeous delivery of services to the satisfaction of our clients, without compromising quality. Although there were teething problems regarding the Highway House lease agreement, there is progress with regard to this matter.

Government has identified small and emerging business as potential job creators. In the forthcoming year, our emphasis will be more on creating an enabling environment for the emerging entrepreneurs. Contractors from previously marginalized backgrounds would be considered when tenders are awarded. Women entrepreneurs are encouraged to seize the opportunity.

While joint ventures between emerging and well established businesses is encouraged, my department is totally against **"fronting"** as means of tendering. Since this practice is tantamount to fraudulent and corruptive attitude, this department has adopted a zero tolerance in this instance.

A further challenge facing my Department is to deal effectively with the question of HIV / AIDS pandemic. In this instance, we have introduced the Employee Assistance Programme (EAP), which also encourages employees to be tested voluntarily, with an emphasis on Awareness and Prevention methods.

While my Department is involved in various activities, the involvement of other stakeholders in service delivery is encouraged. The department will in due course, embark on road – shows and also convene **Ingxoxo – stakeholder – meeting** to discuss issues of concern.

In addressing the past imbalances, the priority for the year ahead, will be promoting training and development of our employees, especially women.

Let us keep up with our winning attitude.!!!

Mr M.B. Gwala Minister of Works

LEADERSHIP OF THE DEPARTMENT OF WORKS

MR M.B. GWALA HONOURABLE MINISTER OF WORKS

> MR E.P.M. RADEBE HEAD : WORKS

MR P.W. DUMA GENERAL MANAGER: CORPORATE SERVICES MS S.Z.F. NYANDU GENERAL MANAGER : STRATEGIC & PROPERTY

MR J. REDFEARN CHIEF FINANCIAL OFFICER MR M. NKOSI GENERAL MANAGER : OPERATIONS & MANAGEMENTS

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### Part 1

### **GENERAL INFORMATION**

### VISION

1. In order to give strategic direction to the staff members of the Department the following Vision Statement was formulated at the Department's last Strategic Planning Session:

"Striving to remain market leaders in the provision of public property and facilities and facilitating working opportunities and alleviating poverty in the KwaZulu-Natal Province ... ASISEBENZE."

### **MISSION STATEMENT**

2. The Department of Works reason for existence is encapsulated in its Mission Statement which also provides a clear indication that the Department is service orientated:

"To provide a cost effective, competitive construction and real estate management service in an efficient, effective and equitable manner that will enhance job opportunities to deal with poverty."

- 3. To achieve its Mission the Department has selected a number of core values, which are in essence the moral and ethical pillars that the employees need to embrace in order to successfully accomplish their functions. The core values chosen are listed below:
  - 3.1 Will be cost effectiveness without compromising quality,
  - 3.2 We will uphold professional integrity,
  - 3.3. We will maintain service excellence,
  - 3.4 We will embrace the spirit and the principles of Batho Pele

### INTRODUCTION BY THE HEAD OF DEPARTMENT

- 4. The Department of Works has made significant successes during the financial year in spite of financial constraints and a shortage of professional staff. The department has made considerable strides in implementing its 2003/04 strategic plan that is aligned to both the Departments strategic objectives and the Provincial Priorities. A number of key activities that this Department has been involved and have made a priority include:
  - Eradication of poverty and inequality;
  - Managing the impact of HIV/AIDS and reducing its spread;
  - Re-engineering and enhancing integrated service delivery in government;
  - Investing in infrastructure;
  - Strengthening of governance; and
  - Human capability development.

### LEGISLATIVE MANDATE

### Legislation and Special Programmes

- 5. The mandates of the Department of Works have been divided into four categories namely:
  - 5.1 Statutory Mandates which form the basis for the existence of the Department and its core business.

No.	Applicable Legislation	Explanatory Notes	Applicability
1.	Public Service Act as amended : Section 7(2) and Schedule 2	The Department has been established as a Provincial Department of Works, KwaZulu-Natal. Schedule 2 of this Act refers to the Head of the Department as Head: Works	Entire Department
2.	Section 104(4) of the Constitution	Section 104(4) provides the Provinces with the competence to execute its functions in terms of Provincial Legislation. "Provincial Legislation with regard to a matter that is reasonably necessary for or incidental to, the effective exercise of a power concerning any matter listed in Schedule 4, is for all purposes legislation with regard to matters listed in schedule 4.	Entire Department
3.	Schedule 4 of the Constitution of the Republic of South Africa, 1996	Schedule 4 : provides the Province with the competence to legislate on Works issues relating to the Provincial Government departments.	Entire Department

LEG	LEGISLATION APPLICABLE TO LINE (CORE) FUNCTIONARIES					
No.	Applicable Legislation	Explanatory Notes	Applicability			
1.	Construction Industry Development Board Act, 2000	With special reference to paragraph 3 and 4 of the Act	All Professional and Technical Services			
2.	Property Valuers Professional Act, 2000	For reference purposes on appointments of property valuers	Professional and Technical Services and Real Estate functionaries			
3.	Council for the Built Environment Act, 2000	Refer to Sections 2, 3 and 4	All Professional Service			
4.	Engineering Professional Act, 2000	This Act intends to regulate the Engineering profession	To all Engineers			
5.	Architectural Professional Act, 2000	This Act intends to regulate the Architectural profession	To all Architects			
6.	Quantity Surveying Profession Act, 2000	This Act intends to regulate the Quantity Surveying profession	To all Quantity Surveyors			
7.	Project and Construction Management Profession Act, 2000	Project management forms an integral part of all projects undertaken by the Department.	All professional and Technical functionaries			
8.	Occupational Health and Safety Act as Amended	Paragraph 18 (1)(a)-(j) specify the duties of an Occupational Health and Safety Officer.	Departmental Health and Safety Officer/s			
9.	State Land Disposal Act, 1961	This Act has no provision for provincial competency. It refers to the State President and the National Minister of Public Works	Real Estate functionaries.			
10.	Deeds Registries Act as amended	Governs the registration of deeds	Real Estate functionaries			
11.	Expropriation Act as amended	National Competency	Real Estate functionaries			
12.	Prevention of Unlawful Occupation of Land Bill	Intends to prevent the unlawful occupation of State land	Real Estate functionaries			
13.	Land and Administration Act	To ensure proper administration and management state property	Real Estate			

5.2 Quasi-Statutory Mandates – which are taken from National and Provincial Cabinet Strategic directives, MEC, Provincial Parliament and other government support institutions;

No.	Applicable Legislation	Explanatory Notes	Applicability
1.	White Paper : Public Works towards the 21 <sup>st</sup> Century		Entire Department
2.	DG's Submission of 9 April 1995	Transfer of the Security Services function to individual Departments, with the exception of Security Services at a shared facility	Security Services
3.	The Premier's address of 23 August 1999	Indicated that the Department had shifted its emphasis towards the development of new infrastructure in addition to the maintenance and upgrading of existing infrastructure	Entire Department
4.	Public Service Act Public Service Regs. Collective Agreements PFMA Treasury Regs.	These Acts and Regulations govern all officers in the Department of Works but are administered by support functionaries.	HR management

5.3 National and Provincial Initiatives – which are programmes determined to address specific community needs; and

No.	Applicable	Explanatory	Applicability
	Legislation	Notes	
1.	CBPWP	These programmes are not owned	Development
	Xoshindlala	by the Department but it has a	Facilitation,
	Health Promoting	major role to play. The	Professional
	Schools	Departments full participation is	and Technical
	Waste Management	expected.	Services

5.4 Special Programmes – which relate to specific campaigns aimed at addressing special needs that exist within the public service and the community at large e.g. HIV / AIDS Campaign.

No.	Applicable	Explanatory	Applicability
	Legislation	Notes	
1.	Affirmative action	The Department is expected to	Entire
	Disability	provide a Special Programmes	Department
	Employment Equity	Officer / Unit	
	HIV / AIDS		
	Gender Equality		
	Youth Development		

### 6. FUNCTIONS OF THE DEPARTMENT

The Department of Works is responsible for the following services:

- 6.1 Building and construction;
- 6.2 Building maintenance;
- 6.3 Professional advisory services; and
- 6.4 Property acquisition, letting and disposal
- 7. The core functions of the Department are listed below:
  - 7.1 The acquisition of public buildings and land e.g. purchasing, hiring and leasing;
  - 7.2 The construction of public buildings, involving the physical erection or major improvement in respect of infrastructure in the built environment (capital programme);
  - 7.3 The maintenance of public buildings and land, including performing the necessary work to keep the facility at the required level of operation; and
  - 7.4 The alienation of public buildings and land, involving disposal of fixed assets by selling, demolition, exchange and donation.

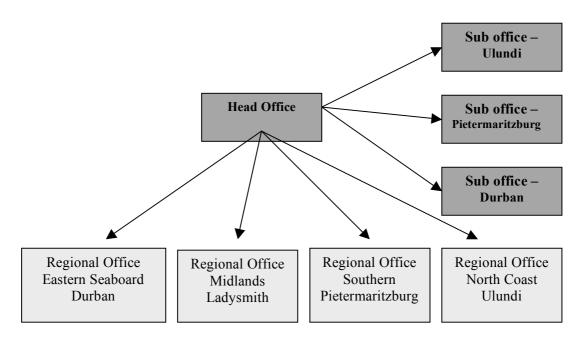
### Accountability

- 8. The Departmental Senior Management have all signed individual Performance Agreements detailing their required performance and responsibilities in line with the departments service delivery.
- 9. The Department is in the process of establishing Service Level Agreements between itself and its client departments. At the end of the financial year approximately 70% of client departments had signed a Service Level Agreement.
- 10. A performance management and development system has been developed and approved by the Executive Authority. One of the intentions of this performance management and development system will be to provide quarterly reports on staff performance.

### INFORMATION ON THE MINISTRY

### Restructuring and Realignment of the Department

11. During the course of the reporting period the Public Service Co-ordinating Bargaining Council Resolution 7, of 2002, which deals with the transformation and restructuring of the Public Service was still being implemented particularly the development of a social plan. The Department's existing organisational structure is based on a regional model as set out below:



12. It can be seen from the diagram that the Head Office function is spread over 3 sub-offices. To improve efficiency in this area steps are currently in place to centralise the Head Office function in Durban.

### Legislative and Parliamentary Activities

- 13. The main activities that the office of the Ministry, Mr M. Mabuyakhulu , has been involved with during the reporting period are summarised hereunder:
  - 13.1 Attended various SABC Ukhozi and P4 Radio Talkshows
  - 13.2 Convened the first Construction Industry Conference
  - 13.3 Launched the Provincial Expanded Works Programme- Asisebenze
  - 13.4 Visited a number of rural communities to launch projects
  - 13.5 Pursued the enactment of the KwaZulu Natal Land Administration Act

### Development of Legislation

14. KwaZulu-Natal Land Administration Bill (Immovable Property Bill), which has been approved by Cabinet came into operation - 28 November 2003.

## SUBMISSION OF THE ANNUAL REPORT TO THE EXECUTIVE AUTHORITY

15. In accordance with the Public Finance Management Act of 1999, I wish to formally table for consideration by the KwaZulu-Natal Provincial Legislature, the Annual Report for Vote 14: Department of Works – 2003 / 2004.

### MR. E P M RADEBE HEAD: WORKS

MR. M GWALA HONOURABLE MINISTER OF WORKS

### Part 2

### **PROGRAMME PERFORMANCE**

### **FINANCIAL OVERVIEW**

1.	Total amount appropriated	R 381 266 000
	Actual amount spent	R 351 999 000
	Under expenditure	R 29 267 000
	Responsible Minister Accounting Officer	Mr B Gwala Mr E P M Rabebe

Once again the Department completed the financial year in a healthy financial position, with an underspend of approximately R29 million.

The Department had embarked on a process of relocating its Head Office from Ulundi and Pietermartizburg to Durban. It was anticipated that this relocation would have taken place in the 2003/04 financial year. As such a significant amount of the relocation costs had been budgeted for in the 2003/04 financial year. However the anticipated relocation was not undertaken which has contributed significantly to this underspend.

Additional to the savings experienced regarding the delays in the relocation, the department has experienced savings from vacant posts.

### **PROGRAMME REVIEW**

### Aim of the Vote

2. The aim of the Department is to satisfy its clients accommodation needs by involving communities, emerging contractors and the established building industry.

### SUMMARY OF PROGRAMMES

- 3. The activities of the Department of Works are organised in the following three programmes:
  - Administration • Programme 1
  - Programme 2 Programme 3 **Real Estates**
  - Programme 3 Provision of Structures and Equipment

### Overview of the service delivery environment for 2003 /04

- 4. The Department of Works operates in an environment where resources are limited, and where there is a need for the Department to address the following:
- Engagement with globalisation
- Operating within a tight fiscal discipline;
- Reducing the rate of unemployment;
- Supporting people from historically disadvantaged communities to enter the mainstream of the provincial economy, and
- Increase peoples access to services, consistent with the Batho Pele principles.

### 5. OVERVIEW OF THE ORGANIZATIONAL ENVIRONMENT FOR 2003/04

### 5.1 Increasing volume of work

Although the department has made significant progress in the last financial year, there is a need to recognise that while the workload has been increasing, the department has continued to carry out this work with the same number of employees and in some instances with a declining number of employees. The Minister in the 2002 – 2003 Annual Report indicated that the Department is losing skilled people. The fear now is that the increased workload without a commensurate increase in the number of professional and technical officials may make it difficult to provide the level of service that the Department has set for itself.

### 5.2 Skills mismatch/shortage

There is a mismatch in terms of the skills that are available in relation to the skills required to deliver services. The major challenge is the fact that the Public Service in general and the Department of Works in particular cannot compete with remuneration packages offered by the private sector.

### 5.3 **Image and Perception Management**

The Department of Works has a challenge in addressing the issue of negative perception by client departments and the public both in terms of professionalism and delivery.

### 5.4 **Review of the organisational structure**

The current structure of the department is a challenge in that it is not aligned to the core functions of the department in delivering on services and also in relation to the capacity needed to deliver to client departments.

### 5.5 Senior Management

The Department has previously reported that a number of key senior management posts were vacant. I have the pleasure in reporting that the Department has made significant steps in this regard and that during 2003/04, the Department has appointed two new General Mangers, namely the General Manager: Strategic Management and Property and General Manager : Operations and Strategic Partnerships.

### 5.6 **HIV/AIDS**

Another challenge facing the department is that associated with the HIV/Aids pandemic. The problem does not only relate to awareness campaigns but is now reaching a stage within organizations where its effects on the functioning of the department are being felt. The department will need to develop strategies that will enable it to deliver services even within an environment that is threatened by the disease.

### 6. STRATEGIC OVERVIEW AND KEY POLICY DEVELOPMENTS

We are faced with numerous political, economic and social challenges that must be adequately addressed over the next year to satisfy the needs of our client departments while supporting and facilitating social, economic growth and development and enhancing the quality of life of the people of KwaZulu-Natal.

Our key strategic priorities for the next year will include amongst other, the following;

- 6.1 Affirmative procurement to sustain Black/Women Economic Empowerment, capacitating of SMME's, skills development of small and emerging contractors and preparing them for participation in the mainstream economy.
- 6.2 Good governance, establishing effective and efficient administrative best practices, transforming systems and processes and instituting measures to root out fraud and corruption both within our Department as well as within the service providers and strategic partners that we work with.
- 6.3 Development and maintenance of our fixed asset register and investing in infrastructure.
- 6.4 Effective implementation of Asset Management and Revenue Collection Systems.
- 6.5 Progressive implementation of the Community aligned Expanded Public Works Programmes pooling the resources of the Public and Private Sectors to address the vast needs of the communities for infrastructure and services.

- 6.6 Strict compliance with all labour related legislation (Skills Development Act, Employment Equity Act, Affirmative Action Policy) with specific reference to addressing the issue of women in senior positions within the department.
- 6.7 Eradication of poverty and inequality
- 6.8 Re-engineering and enhancing integrated service delivery in government

The Department is convinced that it has what it takes to collectively and sustainably attain its vision, goals and objectives as outlined in this strategic plan. The commitment, enthusiasm and dedication expected from the internal stakeholders will be the key to the Departments future success, the success of Government and that of the Provincial Government.

### DEPARTMENTAL RECEIPTS

7. The Department of Works is a service provider to other provincial departments, and is therefore not a major revenue generating entity. The main sources of revenue are of a domestic nature, and include housing rent, parking etc. The department does however sell vacant unused land and buildings on request from client departments.

	1999/2000 Actual	2000/01 Actual	2001/02 Actual	2002/03 Actual	2003/04 Unaudited Actual
Tax Revenue	7 348	5 916	3 510	2 671	2 895
Non Tax Revenue	7 348	5 916	3 510	2 671	2 895
Sale of capital assets	60	20	4	15	57
Sale of land & Buildings	31	20	4	15	48
Sale of Stock	29				9
Total Departmental Receipts	7 408	5 936	3 514	2 686	2 952

### 8. DEPARTMENTAL PAYMENTS

Programmes	Voted	Roll-overs	Virement	Total	Actual	Variance
-	2003/04	and		Voted	Expenditure	
		Adjustments			-	
Programme 1	94 767	1 780	9 271	105 818	94 599	11 219
Programme 2	3 685	0	6 176	9 861	8 455	1 406
Programme 3	281 695	(660)	(15 448)	265 587	248 863	16 724
Special	0	0	0	0	82	(82)
Functions						
TOTAL	380 147	1 120	0	381 266	351 999	29 267

### PROGRAMME 1 : ADMINISTRATION

- 9. This programme contains funds for conducting the overall management of department. There are two sub-programmes namely Ministry and Management. The purpose of these two sub-programmes are:
  - Policy formulation by the Minister and the Department's Management;
  - Organising the Department, managing its personnel and financial administration, determining working methods and procedures, and exercising control through Head Office;
  - Rendering professional, administrative and office services.

As part of the Department's strategic focus a number of objectives were identified and adopted. The strategic objectives that directly effect Programme 1 are detailed below:

### 9.1 Management

- Objective 1: To improve service delivery,
- Objective 2: To continuously improve the procurement process,
- Objective 3: To ensure effective communication,
- Objective 4: To ensure accountability,
- Objective 5: To improve financial management,
- Objective 6: To develop and manage a human resource strategy

### 9.2 Ministry

- Objective 1: To provide overall policy direction (both strategic and political).
- Objective 2: To monitor and reduce security threats and risks within the department,
- Objective 3: To achieve a high level of beneficiary satisfaction and employment opportunities.
- Objective 4: To drive the Department's participation in the alleviation of poverty in KwaZulu – Natal.
- Objective 5: To improve the public image and the manner in which the Department is perceived,
- Objective 6: To provide response and quick services on cabinet and parliamentary matters,

Service Delivery Objective	Service Delivery Achievements	Comments
1. To ensure accountability	<ul> <li>(a) Performance</li> <li>Management and</li> <li>development System</li> <li>developed and implemented</li> <li>(b) Undertook organizational</li> <li>and post review</li> </ul>	Audit of the implementation being conducted

2. Improve the procurement process	<ul><li>(a) Procurement delegations</li><li>reviewed and approved</li><li>(b)Staff trained on</li><li>procurement procedures</li></ul>	Need for improved delegations due to increased infrastructure budget
3. To improve financial management	(a) Creation of financial controller posts in the regions	Unable to attract suitable personnel - not enough on the market
4. Develop and implement a Human Resources Management Strategy	<ul> <li>(a) Developed a human</li> <li>resource plan</li> <li>(b) Developed and</li> <li>implemented an HIV/Aids</li> <li>Policy</li> </ul>	Human resource plan not fully implemented as it is a long term process

### **PROGRAMME 2 : REAL ESTATES**

10. In terms of the medium to long term strategic goals of the department, the intention is to develop the Real Estate component into a property facilitation management centre, dealing with matching client needs with the availability of the market. The short-term strategic objectives of the Real Estate programme are to establish and maintain a fixed property asset register, to develop standard operating procedures and to control the optimal utilisation of office accommodation and official housing.

There are three sub-programmes within this programme, namely Personnel and Administration, Acquisition of Land, Improvements and Rights, and Hiring.

As part of the Department's strategic focus a number of objectives were identified and adopted. The strategic objectives that directly effect Programme 1 are detailed below:

The strategic objectives identified and adopted by the department directly affecting Programme 2 are listed below:

- Objective 1: To develop an asset management strategy,
- Objective 2: To develop, review and implement standard operating procedures,
- Objective 3: To institute a Provincial preventative maintenance plan,
- Objective 4: To develop, review and implement policies of the department,
- Objective 5: To manage the roster for the appointment of Consultants,
- Objective 6: To develop norms and standards for external contractors,

Service Delivery Objective	Service Delivery Achievements	Comments	
1. Establish a fixed asset register	(a) Procurement of the information technology software	Provincial Treasury took over the process	
2. Formation of the Land Administration Act	(a) KwaZulu-Natal Land Administration Act came into operation on 28 November 2003	Appropriate regulations need to be formalised	
3. Develop, review and implement Real Estate standard operating procedures	(a) Developed a specification for appointment of consultants	Real estate component is not fully capacitated	

### PROGRAMME 3: PROVISION OF BUILDINGS AND STRUCTURES

11. The purpose of this programme is to provide and maintain buildings, structures, engineering works, prestige furniture for this department and the various client departments as well as community based projects, which is for poverty alleviation targeted at the rural poor communities.

The types of services rendered by Programme 3 include the following:

- The erection or purchase of buildings, structures and engineering works;
- The maintenance and adaptation of buildings and structures;
- Cleaning buildings and paying for municipal services; and
- The provision of prestige furniture, works of art and equipment to provincial departments, as well as the maintenance thereof.

The strategic objectives identified under this programme are detailed below:

- Objective 1: To provide buildings, structures and equipment to client departments timeously and according to their specifications,
- Objective 2: To improve service delivery methodology,
- Objective 3: To create an enabling environment for Affirmable Business Enterprises to do business with the Department,
- Objective 4: To initiate and coordinate strategic partnerships,
- Objective 5: To align and coordinate operational activities of the Regions in line with the Departmental strategic objectives,

The notable strategic issues addressed by Programme 3 during the financial year are discussed below:

Service Delivery Objective	Service Delivery Achievements	Comments
1. Launch and implement the expanded Public Works Programme	Asisebenze programme launched in December 2003. Initial amount R30 million	Programme proving successful
2. Develop and strengthen relations with Strategic Partners	Partnerships to deliver infrastructure projects formed with Independent Development Trust and Ithala	Independent Development Trust and Ithala used as service delivery alternative
3. Create an enabling environment for HDI's (Historically Disadvantaged Individuals)	<ul> <li>(a) Developed a policy for emerging contractors</li> <li>(b) Implemented the contractor Construction Summit Resolutions</li> </ul>	
4. To improve service delivery	Improvement of service delivery plan developed	The implementation of the plan is ongoing

### CONSTRUCTION INDUSTRY CONFERENCE

12. During September 2003 the Department hosted a Provincial Construction Industry Conference. The conference offered a diverse group of stakeholders an opportunity to converge and deliberate on various issues of operational and strategic importance to the construction industry in the Province.

### EXPANDED PUBLIC WORKS PROGRAMME

13. The main objective of the Expanded Public Works Programme include utilizing the public sector budget to reduce poverty and alleviate unemployment. The department is currently formulating plans for utilizing its clients budget in order to draw significant numbers of the unemployed into construction work and to provide them with training.

### RELATIONSHIP WITH CLIENT DEPARTMENTS AND IMPROVED SERVICE DELIVERY

14. The relationships with the client departments have improved immensely compared with previous years but has not yet reached the required level. In a quest to deliver on time and according to client needs we have initiated the process of entering into service level agreements with all client departments. The department has concluded service level agreements for all but four departments.

### PARTNERSHIPS WITH PRIVATE SECTOR

15. The Department has engaged in partnerships with institutions such as the Independent Development Trust and Ithala as alternative service delivery

instruments to deal with the increasing infrastructure budget and to address backlogs.

### Projects undertaken by the Department of Works during 2003 / 04

The following table details the number of projects undertaken by the department per client department and per geographical area:

TOTAL NUMBER OF SER	VIC	ES UNDER	TAKEN PE	R REGION F	PER CLIENT	
OBJECTIVE	С	EAST SB	MIDLNDS	NORTH CR	SOUTH RG	TOTAL
AGRICULTURE	AG	27	94	249	148	518
ECONOMIC AFFAIRS	EC	1	0	0	1	2
EDUCATION AND CULTURE	ED	2,778	1,204	1,169	1,467	6,618
HEALTH	HE	117	101	136	171	525
ROYAL HOUSEHOLD	ΗМ	0	0	14	0	14
HOUSING	ΗΟ	166	0	3	1	170
PROV. PARLIAMENT	PP	0	0	76	3	79
PREMIER	PR	0	0	2	9	11
TRANSPORT	RD	223	251	368	93	935
TRAD. & LOCAL GOVMT.	TL	83	3	9	18	113
WELFARE	WE	463	194	100	150	907
WORKS	wκ	555	345	507	1,142	2,549
TOTAL		4,413	2,192	2,633	3,203	12,441

The following table details the value of projects undertaken by the department per client department and per geographical area:

ТОТА	TOTAL EXPENDITURE PER REGION PER CLIENT								
OBJECTIVE	С	EAST SB	MIDLNDS	NORTH CR	SOUTH RG	TOTAL			
AGRICULTURE	AG	1,791,691	1,970,922	4,205,944	6,136,806	14,105,363			
ECONOMIC AFFAIRS	EC	2,396,153	0	0	8,685	2,404,838			
EDUCATION AND CULTURE	ED	73,485,144	61,650,857	203,155,604	61,551,693	399,843,298			
HEALTH	ΗE	57,180,209	33,402,845	38,715,193	39,073,325	168,371,572			
ROYAL HOUSEHOLD	ΗМ	0	0	799,926	0	799,926			
HOUSING	но	1,283,847	0	0	823,437	2,107,284			
PROV. PARLIAMENT	PP	0	0	0	4,287,824	4,287,824			
PREMIER	PR	0	0	410,650	356	411,006			
TRANSPORT	RD	4,434,709	927,438	583,328	2,168,508	8,113,984			
TRAD. & LOCAL GOVMT.	ΤL	766,861	28,270	1,580,825	3,299,027	5,674,984			
WELFARE	WE	5,734,711	3,130,648	7,232,946	8,536,857	24,635,162			
WORKS	wκ	13,909,952	4,027,141	45,819,414	6,378,454	70,134,961			
TOTAL		160,983,278	105,138,121	302,503,830	132,264,972	700,890,201			

The following tables detail the expenditure incurred per client department per objective:

AGRICULTURE AND ENVIRONMENTAL AFFAIRS (AR)							
OBJECTIVE	EAST SB	MIDLNDS	NORTH CR	SOUTH RG	TOTAL		
Major Works	40,670	836,722	0	2,641,967	3,519,359		
M/A Capital	0	31,614	1,703,937	63,313	1,798,863		
Hirings	1,603,337	857,485	620,360	1,700,338	4,781,520		
M/A Current	147,684	245,100	1,881,647	1,731,188	4,005,620		
TOTAL	1,791,691	1,970,922	4,205,944	6,136,806	14,105,363		

ECONOMIC DEVELOPMENT AND TOURISM INCLUDING NATAL SHARKS BOARD (EC)							
OBJECTIVE	EAST SB	MIDLNDS	NORTH CR	SOUTH RG	TOTAL		
Major Works	0	0	0	8,685	8,685		
M/A Capital	0	0	0	0	0		
Hirings	2,396,153	0	0	0	2,396,153		
M/A Current	0	0	0	0	0		
TOTAL	2,396,153	0	0	8,685	2,404,838		

EDUCATION AND CULTURE (ED)								
OBJECTIVE	EAST SB	MIDLNDS	NORTH CR	SOUTH RG	TOTAL			
Major Works	5,155,479	632,523	1,508,965	8,226,494	15,523,461			
M/A Capital	21,945,465	28,749,167	41,658,478	7,818,522	100,171,631			
Hirings	758,465	1,933,257	308,821	1,665,935	4,666,477			
M/A Current	38,606,086	30,268,164	154,728,249	39,372,826	262,975,325			
Non School	7,019,650	67,747	4,951,091	4,467,916	16,506,403			
I.D.T.								
TOTAL	73,485,144	61,650,857	203,155,604	61,551,693	399,843,298			

HEALTH (HE)							
OBJECTIVE	EAST SB	MIDLNDS	NORTH CR	SOUTH RG	TOTAL		
Major Works	47,865,107	22,683,963	19,205,782	13,585,073	103,339,924		
M/A Capital	2,135,287	6,508,917	3,856,763	7,327,963	19,828,930		
Hirings	1,147,622	576,526	537,022	2,265,868	4,527,037		
M/A Current	5,602,602	3,633,439	14,751,595	15,782,788	39,770,424		
Clinic Upgrades	429,592	0	364,031	111,634	905,256		
TOTAL	57,180,209	33,402,845	38,715,193	39,073,325	168,371,572		

ROYAL HOUSEHOLD (HM)							
OBJECTIVE	EAST SB	MIDLNDS	NORTH CR	SOUTH RG	TOTAL		
Major Works	0	0	0	0	0		
M/A Capital	0	0	0	0	0		
M/A Current	0	0	799,926	0	799,926		
TOTAL	0	0	799,926	0	799,926		

HOUSING (HO)							
OBJECTIVE	EAST SB	MIDLNDS	NORTH CR	SOUTH RG	TOTAL		
Major Works	0	0	0	0	0		
M/A Capital	0	0	0	0	0		
Hirings	0	0	0	720,367	720,367		
M/A Current	1,283,847	0	0	103,069	1,386,916		
TOTAL	1,283,847	0	0	823,437	2,107,284		

PROVINCIAL PARLIAMENT (PP)							
OBJECTIVE EAST SB MIDLNDS NORTH CR SOUTH RG TOTAL							
Major Works	0	0	0	4,010,286	4,010,286		
M/A Capital	0	0	0	0	0		
Hirings	0	0	0	0	0		
M/A Current	0	0	0	277,538	277,538		
TOTAL	0	0	0	4,287,824	4,287,824		

PREMIER (PR)							
OBJECTIVE EAST SB MIDLNDS NORTH CR SOUTH RG TOTA							
Major Works	0	0	342,891	0	342,891		
M/A Capital	0	0	0	0	0		
Hirings	0	0	0	0	0		
M/A Current	0	0	67,759	356	68,115		
TOTAL	0	0	410,650	356	411,006		

TRANSPORT (R.T.I. AND ROADS) (RD)							
OBJECTIVE	EAST SB	MIDLNDS	NORTH CR	SOUTH RG	TOTAL		
Major Works	1,686,420	90,843	0	11,180	1,788,443		
M/A Capital	0	242,318	177,479	373,436	793,233		
Hirings	292,975	660	6,496	0	300,131		
M/A Current	2,455,315	593,617	399,353	1,783,892	5,232,176		
TOTAL	4,434,709	927,438	583,328	2,168,508	8,113,984		

TRADITIONAL AND LOCAL GOVERNMENT AFFAIRS (TL)					
OBJECTIVE	EAST SB	MIDLNDS	NORTH CR	SOUTH RG	TOTAL
Major Works	0	0	1,476,660	0	1,476,660
M/A Capital	0	1,123	365	0	1,488
Hirings	104,957	0	0	3,285,968	3,390,926
M/A Curent	661,904	27,147	103,801	13,059	805,911
TOTAL	766,861	28,270	1,580,825	3,299,027	5,674,984

WELFARE (WE)					
OBJECTIVE	EAST SB	MIDLNDS	NORTH CR	SOUTH RG	TOTAL
Major Works	58,487	834,194	3,339,094	7,118,613	11,350,389
M/A Capital	981,012	1,088,959	1,748,848	97,225	3,916,045
Hirings	2,621,370	391,584	144,104	860,538	4,017,596
M/A Current	2,073,842	815,911	2,000,899	460,481	5,351,133
TOTAL	5,734,711	3,130,648	7,232,946	8,536,857	24,635,162

WORKS (WK)					
OBJECTIVE	EAST SB	MIDLNDS	NORTH CR	SOUTH RG	TOTAL
Major Works	141,935	1,195,784	4,087,999	0	5,425,718
M/A Capital	452,657	951,951	3,569,481	1,178,087	6,152,176
Hirings	4,649,709	14,730	0	237,539	4,901,977
M/A Current	4,038,081	621,550	16,938,833	3,024,567	24,623,030
Security Services	2,477,287	11,652	3,355,490	653,840	6,498,269
Municipal Services	1,162,658	548,451	10,632,429	646,246	12,989,784
Prestige Furniture	0	0	0	0	0
Cleaning Services	757,741	34,220	7,231,451	626,022	8,649,434
Mech Plant & Equipment	70,135	582,099	3,732	6,835	662,801
Rep to Furni & Equip	159,750	66,706	0	5,318	231,774
TOTAL	13,909,952	4,027,141	45,819,414	6,378,454	70,134,961

### Part 3

### REPORT OF THE AUDIT COMMITTEE ON THE DEPARTMENT OF WORKS

We are pleased to present our report for the financial year ended 31 March 2004.

### Audit Committee Members and Attendance:

The audit committee consists of the members listed hereunder and met 4 times as per its approved terms of reference.

Name of Member attended	Number of Meetings
JTM Edwards	4
B Campbell	4
BS Khuzwayo	4
R Morar	4
DSD Shabalala	3
RW Green-Thompson	1
RK Sizani	1

### Audit Committee Responsibility

The Audit Committee reports that it has complied with its responsibilities arising from section 38 (1)(a) of the Public Finance Management Act and Treasury Regulation 3.1.13. The Audit Committee also reports that it has adopted appropriate formal terms of reference as its Audit Committee Charter, has regulated its affairs in compliance with this charter and has discharged all it's responsibilities as contained therein.

### The effectiveness of internal control

Our review revealed that the department has implemented sound systems of internal control for major areas of its operations. Fundamental weaknesses in such systems of internal control that were identified by Internal Audit have been raised with the Department of Works.

The Committee has only reviewed the design of the systems of internal control as implemented by management. The effective operation of such systems will be the focus of the Committee in the 2004/2005 financial period.

# The quality of in year management and monthly / quarterly reports submitted in terms of the Act and the Division of Revenue Act

The Committee cannot at this stage comment on the content and quality of monthly and quarterly reports prepared and issued by the Accounting Officer and the Department during the year under review.

### **Evaluation of Financial Statements**

The Audit Committee has

- Reviewed the audited annual financial statements to be included in the annual report;
- Taken into consideration the Auditor-General's management letter and management's responses thereto;
- Reviewed changes in accounting policies and practices;
- Reviewed significant adjustments resulting from the audit.

The Audit Committee concurs and accepts the conclusions of the Auditor-General on the annual financial statements and is of the opinion that the audited annual financial statements be accepted and read together with the report of the Auditor-General.

### MR R MORAR CHAIRMAN OF THE AUDIT COMMITTEE

Date: 10 August 2004



### Part 4

### REPORT OF THE AUDITOR-GENERAL TO THE KWAZULU-NATAL PROVINCIAL LEGISLATURE ON THE FINANCIAL STATEMENTS OF VOTE 14 - DEPARTMENT OF WORKS FOR THE YEAR ENDED 31 MARCH 2004

### 1. AUDIT ASSIGNMENT

The financial statements as set out on pages 48 to 79, for the year ended 31 March 2004, have been audited in terms of section 188 of the Constitution of the Republic of South Africa, 1996 (Act No. 108 of 1996), read with sections 3 and 5 of the Auditor-General Act, 1995 (Act No. 12 of 1995). These financial statements, the maintenance of effective control measures and compliance with relevant laws and regulations are the responsibility of the accounting officer. My responsibility is to express an opinion on these financial statements, based on the audit.

### 2. NATURE AND SCOPE

The audit was conducted in accordance with Statements of South African Auditing Standards. These standards require that I plan and perform the audit to obtain reasonable assurance that the financial statements are free of material misstatement.

An audit includes:

- examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements,
- assessing the accounting principles used and significant estimates made by management, and
- evaluating the overall financial statement presentation.

Furthermore, an audit includes an examination, on a test basis, of evidence supporting compliance in all material respects with the relevant laws and regulations which came to my attention and are applicable to financial matters.

I believe that the audit provides a reasonable basis for my opinion.

### 3. **QUALIFICATION**

### 3.1 **Debtors – amounts owing by other provincial departments**

Discrepancies were noted with twelve interdepartmental unconfirmed balances reflected as owing in the annual financial statements of the Department of Works, totaling R110 405 000, whilst the annual financial statements of other departments, reflect a total amount of R12 668 000 due to the Department of Works at 31 March 2004. The existence and recoverability of these debtors' balances could therefore not be confirmed.

Furthermore, the amounts as disclosed by the Department excluded, *inter alia*, conversion and adjustment journals relating to 2003/2004 which were not processed.

### 3.2 Irregular expenditure – lease of building

In May 2003, a decision was taken by the M.E.C for Works to relocate the Head Office of the Department from Ulundi to Durban. The Head of the Department entered into an agreement to lease a building in Mayville, Durban, which was signed on 17 October 2003.

The Department was thus committed to a lease for 9 years and 11 months, which did not comply with the budgetary framework according to the Medium Term Expenditure Framework. Furthermore, no Central Procurement Committee approval was provided on request and such action is considered to be non-compliance with section 38(2) of the Public Finance Management Act, 1999 (Act No. 1 of 1999) (PFMA).

The Department had at the date of this report not taken up occupation of the building, despite paying rent and "operating expenditure" of R3 265 951 and R974 709 respectively, in advance for a year covering the period 9 January 2004 to 8 January 2005. A 5 percent discount was also shown on the invoice attached to the advance payment. Neither the payment in advance nor the discount given was in terms of the lease agreement. The payment was approved by the Head of Department on 10 March 2004, despite the General Manager of Strategic and Property Management raising pertinent concerns on 9 March 2004.

In the circumstances alluded to above, the payment in advance, totalling R4 240 660, is deemed to be irregular and it is not properly disclosed in the annual financial statements.

It was reported that four out of the six floors of the building were still being occupied by other tenants and a formal agreement to facilitate the recovery of such rental could not be submitted to this Office

The Works Portfolio Committee resolved on 18 June 2004 that a full internal departmental enquiry into the issue of the lease of the building in Mayville be conducted by the Member of Executive Committee and the Treasury's Department of Internal Audit, and a report must be submitted to the Public Works Portfolio Committee by no later than 18 August 2004.

The accounting officer was suspended on full pay on 26 July 2004 and an acting accounting officer was appointed on a month to month basis from that date.

### 3.3 **Conversion account**

The Department converted from the Financial Management System to the Basic Accounting System at 1 October 2003. A closing trial balance on the Financial Management System at 30 September 2003 that agreed to an opening trial balance on the Basic Accounting System at 1 October 2003 could not be provided on request.

It was reported that further accounting transactions took place on the Financial Management System after the Basic Accounting System had been introduced on 1 October 2003. When the financial statements were compiled, a suspense account called a "Conversion Account" was opened to cater for the Financial Management System transactions into which all Financial Management System accounts were transferred. Workings prepared by the Department in respect of the conversion from the Financial Mana R6 855 000 included in "Other Debtors" in the annual financial statements, which had not been reconciled to the Basic Accounting System and consequently could not be audited.

### 4. **QUALIFIED AUDIT OPINION**

In my opinion, except for the effect on the financial statements of the matters referred to in paragraph 3, the financial statements fairly present, in all material respects, the financial position of the Department of Works at 31 March 2004 and the results of its operations and cash flows for the year then ended, in accordance with prescribed accounting practice.

### 5. **EMPHASIS OF MATTER**

Without further qualifying the audit opinion expressed above, attention is drawn to the following matters:

### 5.1 **Non-compliance: asset register**

The Department did not maintain a fixed asset register as required in terms of section 38(1)(d) of the PFMA. The alternate schedule that was provided to assist with physical verification of fixed assets did not suffice, as it lacked vital information such as cost of the asset, purchase date, date of disposal and physical condition of the asset.

No annual asset counts were performed at Head Office or the regional offices.

Resolution 80/2003 of the Provincial Public Accounts Committee, dated 20 November 2003, required the Department to fully update their asset registers by the end of the 2003/2004 financial year, however this was not complied with.

### 5.2 Fruitless and wasteful expenditure

### Penalty interest

Payments were effected late for electricity services covering the period April to December 2003 at Mayville, Mpumalanga, Umlazi and Amawele, resulting in penalty interest of R18 143,52 being incurred, which is regarded as fruitless and wasteful expenditure.

### • Cellular phone expenses not recovered

The Department paid the cellular phone account of the erstwhile Member of the Executive Council for Works for the period after he had left, being, May to October 2003 in the amount of R4 103,94.

### Irregular leave

The Head of the Department announced that the Department will be closed during the period 29 December 2003 to 02 January 2004 all the staff that had already submitted leave received a reversal of the 4 days leave. In other words no leave was deducted from each member for this period. This is in contravention with Chapter 1, part f (b) of the Public Service Regulations 2001, which states that the Head of Department shall record leave taken by an employee accurately and in full.

This has resulted in an approximate cost to the Department of R3 184 307.

### 5.3 Limitation of scope

### • Staff debtors

Documentation to support staff debtors totalling R1 195 000 was not produced for audit. As a consequence thereof the validity of these debtors could not be tested.

### • Material losses recovered

Material losses recovered amounting to R343 000 could not be verified, as a complete list of losses was not produced.

### • Interest received

Interest received of R550 000 could not be verified as supporting documentation was not produced.

### • Authorised losses

A list of authorised losses for the year was not produced, consequently the amount of R82 000 as disclosed in the financial statements could not be verified.

### Completeness of revenue

The completeness of revenue in the Department could not be verified as a result of the reasons listed below:

- A request for a schedule detailing the different sources of income on a month-to-month basis could not be provided for audit inspection at the regional offices.
- It was noted by way of discussion that there was no management information in place to assist regional offices in planning, budgeting, monitoring and controlling of revenue.
- A list of all properties controlled by the Department could not be submitted for audit inspection.
- A list of agents collecting revenue on behalf of the Ulundi Regional Office could not be provided for audit inspection.

### Vouchers not presented

During the audit of expenditure 34 vouchers totalling R618 001,49 were requested but not submitted for audit purposes.

### 5.4 **Recoverability of payments – overpayments to ex-employees**

A significant portion of the overpayments to ex-employees, amounting to R48 963,37 as reflected in the Salary Reversal account, was made up of amounts more than two years old. The recoverability of these amounts was remote, but the amounts had not been written off.

### 5.5 **Interdepartmental payables**

Other departments, as noted below, reflect the Department of Works as a receivable in their 2003/2004 annual financial statements, however, the Department of Works reflects a nil balance as owing to these departments.

	R
Provincial Departments: - Office of the Premier - Department of Transport	28 000 3 125 000
National Department: - Department of Justice	743 000
	R 3896000

### 5.6 WEAKNESSES IN INTERNAL CONTROL

### 5.6.1 **Overpayment to supplier**

Subsequent to year end a payment voucher supported by an invoice totalling R2 776,66 for a travel agent was noted. The payment for this invoice was, however, captured as R1 042 004,00 on the BAS 'disbursements per payee' report, with the date of the transaction being 29 April 2004. This resulted in a material overpayment to the supplier of R1 039 227,34. It was therefore apparent that management controls over payments to suppliers were insufficient/susceptible to being overridden. Documentation was provided which indicates that the overpayment was subsequently off-set against later invoices.

### 5.6.2 **Presentation and disclosure – bank balance**

The bank balance per the bank reconciliation at 31 March 2004 did not agree to the trial balance and annual financial statements (AFS) at that date as reflected below.

	R
Balance per trial balance & AFS Balance per bank reconciliation	100 534 552,90 <u>100 469 652,98</u>
Difference	<u>R 64 899,92</u>

The annual financial statements may be misstated, as this difference was not reconciled.

### 5.6.3 Internal checking and control

In terms of section 38(a)(I) of the PFMA, it is the Accounting Officer's responsibility to ensure that the Department has and maintains effective, efficient and transparent systems of financial and risk management and internal control.

Various comments covering income, expenditure, assets and liabilities expressed in the management letters indicated that a sound internal control environment and a systematic approach in processing relevant information were lacking. These are essential to ensure accuracy and completeness in accounting for all the Department's expenditure, income, assets and liabilities.

### 5.6.4 High vacancy rate

The Department had a high vacancy rate (approximately 23% of total positions in the Department were vacant) which affected service delivery and resulted in under utilisation of the budget. Vacant positions, especially in the finance division, should be filled or the establishment figures should be revisited with the view to a reduction.

### 5.6.5 Emergency tender procedures

- Requests by user departments, listed below, for emergency work initiated by the Department could not be provided for audit inspection, thereby casting some doubt on the reason for using emergency procedures as normal tender procedures could have been adopted. The user departments included:
  - The Department of Education & Culture for the services of installation of boreholes, repair of storm-damaged toilets, supply & fitting of shelter for walkways, upgrading of schools and construction of toilets.
  - The Department of Health for the services of upgrading wards and refurbishing an Intensive Care Unit.
  - The Department of Works for the service of maintenance of air conditioning.
- Normal tender procedures for upgrading two blocks to secure care facility were changed to emergency tender procedures. This tender initially amounted to R3 526 000 and was thereafter changed to an emergency tender to the value of R4 454 000, yet there was no reason for it to be regarded as an emergency tender.
- The construction of three development centres for the Department of Agriculture was treated as emergency services per the client department request and the Department of Works was queried by this Office as to the validity thereof, as these projects may have been subject to normal tender procedures. The following reasons, which are considered to be inadequate, were provided by the Department of Works for assessing the reasonability thereof:

- No rollover of unspent funds could be guaranteed.
- The client department viewed the matter as urgent in order to fulfil its mandate to develop the youth in the province in agricultural affairs.

### 5.6.6 Advertising of tenders

Copies of advertisements for the tenders listed below could not be provided. The Provincial Tender Board user manual KST37 states that tenders should be advertised in the prescribed media.

- Durban King George V Hospital Tender number 2185W (re-route of electrical and steam service phase A – including new standby).
- Ullovu South Primary School (bulk earthworks, roads and drainage).

### 5.6.7 **Procedures for quarterly reporting**

This Office could not be provided with a copy of the procedures developed by the Accounting Officer for the quarterly reporting to the Executive Authority, which are used to facilitate effective performance monitoring, evaluation and corrective action in terms of Treasury Regulation 5.3.1.

### 5.6.8 No signed performance contracts

It was noted that no performance contracts were in place and signed by the Accounting Officer, Chief Financial Officer and senior managers, in terms of paragraph 12 of the Performance Management and Development System, effective from 1 April 2002. Therefore officials may be unaware of their designated responsibilities, which could create difficulty in evaluating their performance.

### 5.6.9 No signed delegations of authority

The delegations of authority from the Accounting Officer to senior officials including the Chief Financial Officer were in draft form and had not been signed by the Accounting Officer as required in terms of section 44(2) of the PFMA.

### 5.6.10 Misconduct and disciplinary issues

Reports provided for the year summarising formal disciplinary cases against officials indicated that some of these cases were long outstanding and dated as far back as 1999. Furthermore, various consultants had been employed to investigate some cases and many of these matters still needed to be finalised. Details of suspension with or without salary were also lacking. Treasury

Regulation 4.1.2 stipulates that for all cases of misconduct the Accounting Officer must ensure that such an investigation is instituted within 30 days from the date of discovery of the alleged financial misconduct.

## 5.6.11 Long suspension of official

An official was suspended with pay on 5 April 2000 as a result of charges of alleged misconduct arising from contractual irregularities, mismanagement and tender irregularities brought against him. Although the official pleaded guilty to all charges on 26 October 2000, no disciplinary action was taken against him. The official was still on suspension with pay from 5 April 2000 to 21 July 2004 and a total salary of R401 401,64 was paid.

## 5.6.12 Internal audit review function

Section 38 (1)(a)(ii) of the PFMA stipulates, *inter alia,* that the Accounting Officer must ensure that the Department maintains a system of internal audit operating in compliance with treasury regulations and instructions as prescribed in sections 76 and 77.

(a) The Department is currently making use of the internal audit unit of Treasury as its internal appraisal function. Sections 3.2.11 and 3.2.12 of the Treasury Regulations prescribe the mandate of internal audit.

The following internal audit reports were issued by the Treasury's internal audit unit and forwarded to this Office:

- Forensic Investigation on Procurement: Ulundi Regional Office: Report Number FR14/2003. Issued September 2003, reissued 14 May 2004. No management comments to date.
- Audit on Municipal Payments and Human Resources Terminations at Ulundi Region and Human Resources Appointments at Durban Regional Office: Report Number 88/2002. – Issued 17 June 2003. No management comments to date.
- Audit on Year Tenders: Durban Regional Office: Report Number 50/2002. Issued 3 February 2003. No management comments to date.

The following two draft reports were issued after the financial year-end and this Office obtained copies:

- Audit on Real Estates: Department of Works: Report Number 105/2003. Issued 20 May 2004. No management comments to date.
- Audit on Fleet Management: Head Office and Regions: Report Number 72/2003. Issued 25 May 2004. No management comments to date.

From the above it was noted that focus was placed on specific and special investigations. From the five reports issued it was also noted that none of the recommendations made had been implemented, as all of these issues were

still outstanding and no evidence of management acknowledgement of these reports or implementation of the recommendations could be obtained.

The departmental and internal audit follow-up on these reports was clearly not effective, as all of the above-mentioned reports were still not attended to by management, thus placing the Department at further risk.

## 5.6.13 Matters outstanding from prior year's audit

Aspects reported on in my report for the year 2002/2003 under paragraphs 4.1.1, 4.1.2, 4.2.1.1, 4.2.1.4, 4.2.2.1, 4.2.2.2, 4.2.2.3 have to date not been satisfactorily replied to and/or resolved.

The fruitless and wasteful expenditure of R716 000 carried forward from prior years had not been authorised at 31 March 2004.

## 6. Irregular expenditure relating to the 2004/05 financial year

On 8<sup>th</sup> April 2004 the Department entered into agreements to purchase two properties located at Ramsgate and Shelly Beach on the South Coast for R5,55 million and R5 million, respectively. The Department of Education and Culture initially negotiated the purchase apparently without informing the Department of Works. The transactions apparently had to be urgently signed by the Accounting Officer of Works. The Department of Education and Culture undertook to obtain the Central Procurement Committee ex post facto approval.

The Accounting Officer of Works did not obtain approval from the Central Procurement Committee **prior** to negotiating and the signing of the purchase agreements. On 5<sup>th</sup> May 2004 the Department of Works applied to Procurement Administration seeking approval, as the Department of Education and Culture had not obtained the approval from the Central Procurement Committee. Approval sought, included *inter alia*:

- Condonation of the action taken by the Department of Education and Culture in initially negotiating the purchase of the two properties contrary to normal tender procedure.
- Condonation of the Department of Work's role in the waiving of the normal procurement procedure in negotiating and concluding the purchase of the two properties.
- Ex post fact approval for the purchase of the two properties at a total cost of R10,55 million.

The Procurement Administration in their response, dated 11 June 2004, to the department's Chief Financial Officer, stated, *inter alia,* that the Central Procurement Committee did not approve their submission, and noted with

concern that the acquisition of these properties were undertaken in an improper manner.

It is understood that the properties are in the process of being transferred, and the total amount of R10.55 million together with related legal and transfer costs may be regarded as irregular, when paid in the year now current.

## 7. APPRECIATION

The assistance rendered by staff of the Department of Works during the audit is sincerely appreciated.

B.R. WHEELER for AUDITOR – GENERAL

DURBAN 30 JULY 2004 Part 5

## **PROVINCE OF KWAZULU-NATAL**

## **DEPARTMENT OF WORKS**

**VOTE 14** 

Annual Financial Statements for the year ended 31 March 2004

#### MANAGEMENT REPORT for the year ended 31 MARCH 2004

Report by the Accounting Officer to the Executive Authority and Parliament of the Republic of South Africa

## 1. General review of the state of financial affairs

In terms of the country's Constitution and the Public Service Act, the Department of Works is the statutory body responsible for providing office accommodation to other Provincial Departments to enable them to meet their service delivery requirements.

The Department is committed to ensuring effective and efficient administration and in light of this commitment, adheres to the principles of sound corporate governance and has a policy of zero tolerance to fraud and corruption.

With the Department's *Vision* to remain market leaders in the provision of public property and facilities, it is committed to use its expertise to obtain infrastructure of the highest quality according to clients needs and to promote the use of SMME's in demonstrating its commitment to playing a significant role in the economic development of our country.

The major challenge facing the Department is to increase the standard of service delivery to client departments, and to ensure that it expands its current client base. Moreover, the Department is embarking on a process of uplifting SMME's and historically disadvantaged individuals through projects such as *Asisbenze, Vukuzithathe* and the implementation of affirmative procurement procedures. One of the main focus areas for the Department will be to effectively implement the Expanded Public Works Programme through the *Asisebenze and Vukuzithathe* projects. The Expanded Public Works Programme is primarily intended to address the plight of poverty and unemployment by facilitating micro business opportunities associated with the community assets created. These projects are mainly the construction of access roads, market stalls, sports facilities, community halls and many others.

Although the Department made significant progress in the past year, there is a need to recognize that, while the workload increased, the Department continued to carry this increased workload without additional employees. The challenge facing the Department now is that the increased workload, without a commensurate increase in the number of professional and technical human resources, may make it difficult for the Department to provide the required level of service. The Department must try to achieve an optimum staff complement, both at Head Office as well as in the regions,

#### MANAGEMENT REPORT for the year ended 31 MARCH 2004

and effectively introduce a culture of performance and pride in the organization, consistent with the principles of *Batho Pele*.

The Department of Works recently undertook a study with a view to better understand how its client departments perceived it. This was done through the administration of a questionnaire, and the results clearly indicate specific areas that require improvement.

Another challenge facing the Department is that associated with the HIV/AIDS epidemic. The problem does not only relate to awareness campaigns, but the stage has been reached where the HIV/AIDS epidemic is beginning to have an effect on the functioning of the Department. Strategies must be developed that will address this problem and enable the Department to continue to deliver services within this environment.

A focus area of the Department of Works is that of ensuring the optimal utilisation of the province's fixed property. The challenge for the Department of Works is to establish a fully functional fixed property asset management system which would include a fixed property asset register. This project is well advanced and it is anticipated that the task of populating the Asset Register will commence in this financial year.

Once again the department completed the financial year in a healthy financial position, with an underspend of approximately R29 million.

The department is in the process of relocating its Head Office from Ulundi and Pietermaritzburg to Durban. It was anticipated that this relocation would have taken place in the 2003/04 financial year. As such a significant amount of the relocation costs had been budgeted for in the 2003/04 financial year. However the anticipated relocation was not undertaken which has contributed significantly to this underspend.

Additional to the saving experienced regarding the delays in the relocation, the department has experienced savings arising from vacant posts.

## Achievements and initiatives

The Department of Works provided buildings, maintenance and other related services to our client departments to a value in excess of R700 million for the financial year ending 31 March 2004.

#### MANAGEMENT REPORT for the year ended 31 MARCH 2004

To provide more detail in this regard certain of the Departments major clients are discussed in detail below.

## Department of Education and Culture

The total expenditure for works related projects amounts to approximately R400 million in the 2003 / 2004 financial year.

During the course of the financial year 563 new classrooms and 1503 new toilets were completed. This represents an increase in the number of classrooms and toilets completed of 35.56% and 59.72% respectively, over the previous financial year.

A total rental of R4,6 million was paid for the hiring of accommodation on behalf of the Department of Education & Culture during the financial year.

## Department of Health

A total of R168 million was spent on behalf of the Department of Health for the financial year 2003 / 2004.

The Clinic Upgrading and Building Programme (CUBP) and Clinic Maintenance Programme comprised 43 projects that included upgrading and building additions such as improved nurses accommodation, gate houses and mothers waiting lodges. The total expenditure on this programme amounted to R0,905 million.

96 M&A Capital projects totalling R19,8 million were continued or completed for the Department of Health in the 2003 / 2004 financial year whilst a further R39,7 million was expended on minor repairs, renovation and maintenance projects of a current nature.

R103,3 million was expended on major works of a capital nature of which the main projects are listed hereunder:

- Addington Hospital
- Bethesda Hospital
- Dundee Hospital

#### MANAGEMENT REPORT for the year ended 31 MARCH 2004

- Edendale Hospital
- Eshowe Hospital
- Ladysmith Hospital
- Port Shepstone Hospital

The Hospital Revitalisation Programmes have been approved and are being funded from a conditional grant. The programme comprises:

- The estimated R350 million redevelopment of the King George V Hospital is well advanced and will result in extensive renovation and upgrading of this hospital.
- The INK1 and INK2 projects estimated at R490 million comprise two new hospitals that will serve the Inanda, Ntusuma and KwaMashu (INK) area of the eThekwini District. These projects are currently in the planning stage and steps are underway to purchase the land in order to commence with the project in the 2004 / 2005 financial year.
- The redevelopment of the Ngwelezane and lower Umfolozi War Memorial Hospitals in Empangeni envisages the redevelopment of the two hospitals as one amalgamated regional hospital in the north-east of KwaZulu-Natal. This project is in the planning phase and the estimated cost of the project is R316 million

A total rental of R4,5 million was paid for the hiring of accommodation on behalf of the Department of Health.

### **Department of Social Welfare & Population Development**

A total of R24,6 million was spent on behalf of the Department of Welfare for the financial year 2003/2004.

Further details regarding this expenditure is provided as follows:-

- R 11,3 million was utilized for major infrastructure development;
- R 3,9 million was used for smaller projects of a capital nature;
- Rental of office space to the value of R4 million was paid; and
- R5,3 million was spent on repairs, renovations and maintenance.

#### MANAGEMENT REPORT for the year ended 31 MARCH 2004

Some of the infrastructure development projects undertaken were the following:

## Vulamehlo Welfare Office (Pietermaritzburg)

The contract amount is R 11 749 000. This project is for the new welfare office and housing. The contract period is 18 months. It is anticipated that the project will be completed earlier than expected and that the houses should be handed over at the end of October 2004 with the hand over of the offices following some time in November 2004.

## Izingolweni Welfare Office and Staff Accommodation

The project has been completed and final delivery took place on 8 December 2003. The project cost amounted to R 11,5 million including consultants fees.

## Mahlabathini Welfare Office

The project which comprised staff accommodation as well as a welfare office is complete and final delivery took place on 27 August 2003. The total cost of the project was R 10,8 million.

19 smaller capital works projects were undertaken at various institutions and included projects such as new offices in Inkandla, renovations to Madadeni Rehabilitation Centre, additions to Valley View Place of Safety and new offices in Ulundi.

A total rental of R4 017 million was paid on 15 premises hired on behalf of the Department of Welfare.

A total of 853 callouts were made to attend to minor repairs, renovation and maintenance projects at various centers.

### Projects carried out on behalf of other client departments

In addition to the expenditure detailed above, the Department of Works has been involved in providing building, maintenance and related services on behalf of the other provincial departments as listed below:

#### MANAGEMENT REPORT for the year ended 31 MARCH 2004

- Agriculture & Environmental Affairs	-	R14 105 363
- Economic Development & Tourism	-	R 2 404 838
- Housing	-	R 2 107 284
- Provincial Parliament	-	R 4 287 824
- Traditional & Local Govt. Affairs	-	R 5674984
- Transport	-	R 8 113 984
- Royal Household	-	R 799 926

A further R70 million was expended on buildings, maintenance and related services for my own Department's buildings and shared buildings.

Total expenditure on all capital and current buildings and maintenance works for the past five years are shown in the table below. As mentioned in my opening paragraphs the increase in work, reflected in financial terms, can clearly be seen in the table below. Whilst a small percentage of this increase can be attributed to normal inflation, the major reason for the increase is attributed to the increase in the allocation of funds to maintain the Provinces existing buildings and for the construction of new buildings.

Year	Expenditure
1999 / 2000	R187 million
2000 / 2001	R278 million
2001 / 2002	R385 million
2002 / 2003	R616 million
2003 / 2004	R701 million

## Hiring

One of the Department's main functions is the acquisition, letting and disposal of property. In this regard the table below reflects the annual expenditure for the financial year 2003 / 2004, per department, for the hire of accommodation:

#### MANAGEMENT REPORT for the year ended 31 MARCH 2004

Department	Annual Expenditure
Premier	Nil
Provincial Parliament	Nil
Agriculture & Environmental Affairs	R4,782 million
Economic Development & Tourism	Nil
Education & Culture	R4,666 million
Provincial Treasury	Nil
Health	R4,527 million
Housing	R0,720 million
Safety and Security	Nil
Royal Household	Nil
Traditional & Local Govt. Affairs	R3,391 million
Transport	R0,300 million
Social Welfare & Population	P4 019 million
Development	R4,018 million
Works	R4,902 million *

\* Includes shared accommodation

## 2. Services rendered by the department

The Department of Works is essentially a service department providing for the accommodation requirements of the KwaZulu-Natal Provincial Administration.

The functions of the department include the following:

- The provision and maintenance of structures and the associated infrastructure for official use through professional and technical construction and maintenance services.
- The provision and co-odination of the National Public Works Programme in KwaZulu-Natal.
- The provision of administrative support services to the above.

The cost of services provided to client departments is recovered on a cost basis whilst the cost of providing the administrative, professional and technical support is borne by the Department of Works and therefore does not operate a tariff policy.

#### MANAGEMENT REPORT for the year ended 31 MARCH 2004

#### 3. Capacity constraints

The department continues to operate under severe capacity constraints because of the shortage of professionals. This has a direct impact on service delivery of the department. There is a shortage of professional staff available to the public service. This can be attributed to the limited number of professionals in the market. The few that are available have been absorbed by the private sector, as this sector offers a higher salary than that offered by the public sector.

## 4. Corporate governance arrangements

Government has established various policies, acts, procedures and prescripts aimed at promoting good governance and enhancing service delivery. Compliance to all pieces of legislature remains a challenge to all government institutions.

The department has established a risk management committee, which comprises departmental senior management, as well as a component to look at compliance practices to all legislation and to investigate all unethical behaviors and or deviations. This component will also play a pivotal role in improving departmental systems and finalising disciplinary cases in time.

## 5. Discontinued activities / activities to be discontinued

There are no discontinued activities.

### 6. New / proposed activities

There are no new or proposed activities.

### 7. **Progress with financial management improvement**

During the current financial year the Department has changed its accounting system from FMS (Financial Management System) to BAS (Basic Accounting System). This change in accounting system is viewed as a positive step in improving the overall financial control and management of the Department.

#### MANAGEMENT REPORT for the year ended 31 MARCH 2004

The department has embarked on a process to establish and monitor the implementation of the Public Finance Management Act and the Provincial Practice Notes.

## 8. Other

I wish to extend my gratitude to all the staff that have contributed to a most successful financial year.

I wish to thank my outgoing Minister Mr. Mike Mabuyakhulu for the excellent work he has done for the Department. Furthermore I welcome my new Minister Mr. Blessed Gwala and wish him well in our Department.

## **'IBINDA INKOSI AYIQEDWA'**

## APPROVAL

The annual financial statements set out on pages **48** to **79** have been approved by the Accounting Officer.

MR EPM RADEBE HEAD : WORKS 31 MAY 2004

The financial statements have been prepared in accordance with the following policies, which have been applied consistently in all material respects, unless otherwise indicated. However, where appropriate and meaningful, additional information has been disclosed to enhance the usefulness of the financial statements and to comply with the statutory requirements of the Public Finance Management Act, Act 1 of 1999 (as amended by Act 29 of 1999), the Treasury Regulations for Departments and Constitutional Institutions issued in terms of the Act and the Division of Revenue Act, Act 7 of 2003.

## 1. Basis of preparation

The financial statements have been prepared on a modified cash basis of accounting, except where stated otherwise. The modified cash basis constitutes the cash basis of accounting supplemented with additional disclosure items. The reporting entity is in transition from reporting on a cash basis of accounting to reporting on an accrual basis of accounting. Under the cash basis of accounting transactions and other events are recognised when cash is received or paid. Under the accrual basis of accounting transactions and other events are recognised when incurred and not when cash is received or paid.

### 2. Revenue

Voted funds are the amounts appropriated to a department in accordance with the final budget known as the Adjusted Estimates of National / Provincial Expenditure. Unexpended voted funds are surrendered to the National / Provincial Revenue Fund.

Interest and dividends received are recognised upon receipt of the funds, and no accrual is made for interest or dividends receivable from the last receipt date to the end of the reporting period. They are recognised as revenue in the financial statements of the department and then transferred to the National / Provincial Revenue Fund.

## 3. Donor aid

Donor aid is recognised in the income statement in accordance with the cash basis of accounting.

## 4. Current expenditure

Current expenditure is recognised in the income statement when the payment is made.

## 5. Unauthorised, irregular and fruitless and wasteful expenditure

Unauthorised expenditure means:

- the overspending of a vote or a main division within a vote, or
- expenditure that was not made in accordance with the purpose of a vote or, in the case of a main division, not in accordance with the purpose of the main division.

Unauthorised expenditure is treated as a current asset in the balance sheet until such expenditure is recovered from a third party or funded from future voted funds.

Irregular expenditure means expenditure, other than unauthorised expenditure, incurred in contravention of or not in accordance with a requirement of any applicable legislation, including:

- the Public Finance Management Act,
- the State Tender Board Act, or any regulations made in terms of this act, or
- any provincial legislation providing for procurement procedures in that provincial government.

Irregular expenditure is treated as expenditure in the income statement.

Fruitless and wasteful expenditure means expenditure that was made in vain and would have been avoided had reasonable care been exercised. Fruitless and wasteful expenditure must be recovered from a responsible official (a debtor account should be raised), or the vote if responsibility cannot be determined. It is treated as a current asset in the balance sheet until such expenditure is recovered from the responsible official or funded from future voted funds.

### 6. Debts written off

Debts are written off when identified as irrecoverable. Debts written-off are limited to the amount of surplus funds available to the department. No provision is made for irrecoverable amounts.

## 7. Capital expenditure

Expenditure for physical items on hand on 31 March 2004, to be consumed in the following financial year, is written off in full when they are paid and are accounted for as expenditure in the income statement.

## 8. Investments

Non-current investments are shown at cost and adjustments are made only where in the opinion of the accounting officer, the investment is impaired. Where an investment has been impaired, it is recognised as an expense in the period in which the impairment is identified.

On disposal of an investment, the difference between the net disposal proceeds and the carrying amount is charged or credited to the income statement.

## 9. Investments in controlled entities

Investments in controlled entities are those entities where the reporting entity has the ability to exercise any of the following powers to govern the financial and operating policies of the entity in order to obtain benefits from its activities:

- To appoint or remove all, or the majority of, the members of that entity's board of directors or equivalent governing body;
- To appoint or remove the entity's chief executive officer;
- To cast all, or the majority of, the votes at meetings of that board of directors or equivalent governing body; or
- To control all, or the majority of, the voting rights at a general meeting of that entity.

Investments in controlled entities are shown at cost.

### 10. Receivables

Receivables are not normally recognised under the cash basis of accounting. However, receivables included in the balance sheet arise from cash payments that are recoverable from another party.

Receivables for services delivered are not recognised in the balance sheet as a current asset or as income in the income statement, as the financial statements are prepared on a cash basis of accounting, but are disclosed separately as part of the disclosure notes to enhance the usefulness of the financial statements.

## 11. Payables

Payables are not normally recognised under the cash basis of accounting. However, payables included in the balance sheet arise from cash receipts that are due to the Provincial / National Revenue Fund or another party.

## 12. Provisions

A provision is a liability of uncertain timing or amount. Provisions are not normally recognised under the cash basis of accounting, but are disclosed separately as part of the disclosure notes to enhance the usefulness of the financial statements.

## **13.** Lease commitments

Lease commitments for the period remaining from the reporting date until the end of the lease contract are disclosed as part of the disclosure notes to the financial statements. These commitments are not recognised in the balance sheet as a liability or as expenditure in the income statement as the financial statements are prepared on the cash basis of accounting.

## 14. Accruals

This amount represents goods / services that have been delivered, but no invoice has been received from the supplier at the reporting date, **OR** an invoice has been received but remains unpaid at the reporting date. These amounts are not recognised in the balance sheet as a liability or as expenditure in the income statement as the financial statements are prepared on a cash basis of accounting, but are however disclosed as part of the disclosure notes.

## **15. Employee benefits**

### Short-term employee benefits

The cost of short-term employee benefits is expensed in the income statement in the reporting period when the payment is made. Short-term employee benefits, that give rise to a present legal or constructive obligation, are deferred until they can be reliably measured and then expensed. Details of these benefits and the potential liabilities are disclosed as a disclosure note to the financial statements and are not recognised in the income statement.

#### Termination benefits

Termination benefits are recognised and expensed only when the payment is made.

#### Retirement benefits

The department provides retirement benefits for its employees through a defined benefit plan for government employees. These benefits are funded by both employer and employee contributions. Employer contributions to the fund are expensed when money is paid to the fund. No provision is made for retirement benefits in the financial statements of the department. Any potential liabilities are disclosed in the financial statements of the National / Provincial Revenue Fund and not in the financial statements of the employer department.

#### Medical benefits

The department provides medical benefits for all its employees through defined benefit plans. These benefits are funded by employer and / or employee contributions. Employer contributions to the fund are expensed when money is paid to the fund. No provision is made for medical benefits in the financial statements of the department.

Post retirement medical benefits for retired members are expensed when the payment is made to the fund.

## **16.** Capitalisation reserve

The capitalisation reserve represents an amount equal to the value of the investments and / or loans capitalised for the first time in the previous financial year. On disposal, repayment or recovery, such amounts are transferable to the Revenue Fund.

### 17. Recoverable revenue

Recoverable revenue represents payments made and recognised in the income statement as an expense in previous years due to non-performance in accordance with an agreement, which have now become recoverable from a debtor. Repayments are transferred to the Revenue Fund as and when the repayment is received.

## 18. Comparative figures

Where necessary, comparative figures have been restated to conform to the changes in the presentation in the current year. The comparative figures shown in these financial statements are limited to the figures shown in the previous year's audited financial statements and such other comparative figures that the department may reasonably have available for reporting.

#### PROVINCE OF KWAZULU-NATAL – DEPARTMENT OF WORKS VOTE 14 APPROPRIATION STATEMENT for the year ended 31 MARCH 2004

			Program	nme				
			2003				200	2/03
	Adjusted Appropriation R'000	Virement R'000	Revised Allocation R'000	Actual Expenditure R'000	Savings / Underspend (Excess) R'000	Expenditure as % of revised allocation	Revised Allocation R'000	Actual Expenditure R'000
1. Administration	105,818	-	105,818	94,599	11,219	89	80,745	79,367
Current	95,794	-	95,794	92,123	3,672	96	74,948	75,653
Capital	10,024	-	10,024	2,476	7,547	25	5,797	3,714
2. Real Estates	6,518	3,343	9,861	8,455	1,406	86	3,612	3,074
Current	5,415	3,343	8,758	8,408	350	96	3,539	2,993
Capital	1,103	-	1,103	47	1,056	4	73	81
<ol> <li>Provision of Buildings, structures &amp; equipment</li> </ol>	268,930	-3,343	265,587	248,863	16,724	94	230,554	226,237
Current	239,026	-6,943	232,083	226,413	5,670	97	211,041	209,959
Capital	29,904	3,600	33,504	22,450	11,054	67	19,513	16,278
4. Special Functions	-	-	-	82	-82	-	-	486
Current	-	-	-	82	-	-	-	486
Capital	-	-	-	-	-	-	-	-
Total	381,266	-	381,266	351,999	29,267	92	314,911	309,164
Reconciliation with Inco	ome Statement							
the current finan	Less: Investments acquired and capitalised during the current financial year – expensed for appropriation purposes							
Add: Local and foreign funds)								
Add: Other receipts								
Less: Unauthorised, Fi expenditure	ruitless and waste	eful						
Actual amounts per Inco	ome Statement		381,266	351,999	1		314,911	309,164

#### PROVINCE OF KWAZULU-NATAL – DEPARTMENT OF WORKS VOTE 14 APPROPRIATION STATEMENT for the year ended 31 MARCH 2004

			2003	6/04			2002/03	
Economic classification	Adjusted Appropriation R'000	Virement R'000	Revised Allocation R'000	Actual Expenditure R'000	Savings (Excess) R'000	Expenditure as % of revised allocation	Revised Allocation R'000	Actual Expenditure R'000
Current	340,235	-3,600	336,635	327,025	9,610	97	289,528	289,091
Personnel	215,964	-6,943	209,021	206,980	2,041	99	195,483	190,609
Transfer payments	-	-	-	-	-	-	-	-
Other	124,271	3,343	127,614	120,045	7,569	94	94,045	98,482
Capital	41,031	3,600	44,631	24,973	19,657	56	25,383	20,073
Transfer payments Acquisition of capital	-	-	-	-	-	-	-	-
assets	41,031	3,600	44,631	24,973	19,657	56	25,383	20,073
Total	381,266	-	381,266	351,999	29,267	92	314,911	309,164

			2003	6/04			200	2/03
Standard item classification	Adjusted Appropriation R'000	Virement R'000	Revised Allocation R'000	Actual Expenditure R'000	Savings (Excess) R'000	Expenditure as % of revised allocation	Revised Allocation R'000	Actual Expenditure R'000
Personnel	215,964	-6,943	209,021	206,980	2,041	99	195,483	190,609
Administrative	40,706	-494	40,212	35,574	4,638	88	26,969	25,235
Inventories	3,681	222	3,903	3,396	507	82	2,808	2,669
Equipment	13,647	272	13,919	5,614	8,305	40	9,117	6,295
Land and buildings	62,992	6,943	69,935	55,898	14,037	80	281	231
Professional and special services	44,269	-	44,269	44,449	-180	100	80,252	83,639
Transfer payments	-	-	-	-	-	-	-	-
Miscellaneous	7	-	7	6	1	86	1	-
Special functions	-	-	-	82	-82	-	-	486
Total	381,266	-	381,266	351,999	29,267	92	314,911	309,164

#### DETAIL PER PROGRAMME 1 for the year ended 31 MARCH 2004

Administration			2003	/04			200	2/03
Programme per subprogramme	Adjusted Appropriation R'000	Virement R'000	Revised Allocation R'000	Actual Expenditure R'000	Savings (Excess) R'000	Expenditure as % of revised allocation	Revised Allocation R'000	Actual Expenditure R'000
1.1 Minister	5,954	-	5,954	5,494	459	92	2,373	2,491
Current	5,909	-	5,909	5,355	554	91	2,373	2,491
Capital	45	-	45	139	-95	311	-	-
1.2 Management	99,864	-	99,864	89,105	10,760	89	78,372	76,876
Current	89,885	-	89,885	86,768	3,118	97	72,575	73,162
Capital	9,979	-	9,979	2,337	7,642	23	5,797	3,714
Total	105,818	-	105,818	94,599	11,219	89	80,745	79,367

			2003/	04			2002	2/03
Economic classification	Adjusted Appropriation R'000	Virement R'000	Revised Allocation R'000	Actual Expenditure R'000	Savings (Excess) R'000	Expenditure as % of revised allocation	Revised Allocation R'000	Actual Expenditure R'000
Current	95,794	-	95,794	92,123	3,672	96	74,948	75,653
Personnel	51,088	-	51,088	47,902	3,186	94	43,774	43,654
Transfer payments	-	-	-	-	-	-	0	0
Other	44,706	-	44,706	44,221	486	99	31,174	31,999
Capital	10,024	-	10,024	2,476	7,547	25	5,797	3,714
Transfer payments Acquisition of capital	-	-	-	-	-	-	-	-
assets	10,024	-	10,024	2,476	7,547	25	5,797	3,714
Total	105,818	-	105,818	94,599	11,219	89	80,745	79,367

			2003/	04			2002	2/03
Standard item classification	Adjusted Appropriation R'000	Virement R'000	Revised Allocation R'000	Actual Expenditure R'000	Savings (Excess) R'000	Expenditure as % of revised allocation	Revised Allocation R'000	Actual Expenditure R'000
Personnel	51,088	-	51,088	47,902	3,186	94	43,774	43,654
Administrative	29,360	-494	28,866	26,932	1,934	93	17,460	17,146
Inventories	2,568	222	2,790	1,974	816	71	1,684	1,597
Equipment	11,999	272	12,271	4,672	7,599	38	7,509	5,565
Land and buildings	-	-	-	-	-	-	-	-
Professional and special								
services	10,802		10,802	13,119	-2,317	121	10,317	11,405
Transfer payments	-		-	-	-	-	-	-
Miscellaneous	1		1	-	1	-	1	-
Special functions	-		-	-	-	-	-	-
Total	105,818	-	105,818	94,599	11,219	89	80,745	79,367

#### DETAIL PER PROGRAMME 2 for the year ended 31 MARCH 2004

Real Estate			2003	/04			200	2/03
Programme per subprogramme	Adjusted Appropriation R'000	Virement R'000	Revised Allocation R'000	Actual Expenditure R'000	Savings (Excess) R'000	Expenditure as % of revised allocation	Revised Allocation R'000	Actual Expenditure R'000
2.1 Personnel & Administration	3,905	-	3,905	3,480	425	89	3,305	2,793
Current	3,874	-	3,874	3,456	418	89	3,258	2,762
Capital	31	-	31	24	7	77	47	31
2.2 Acquisition of Land, Improvements & Rights	1,072	-	1,072	23	1,049	2	26	50
Current	-	-	-	-	-	-	-	-
Capital	1,072	-	1,072	23	1,049	2	26	50
2.3 Hiring	1,541	3,343	4,884	4,952	-68	101	281	231
Current	1,541	3,343	4,884	4,952	-68	101	281	231
Capital	-	-	-	-	-	-	-	-
Total	6,518	3,343	9,861	8,455	1,406	86	3,612	3,074

			2003	6/04			200	2002/03	
Economic classification	Adjusted Appropriation R'000	Virement R'000	Revised Allocation R'000	Actual Expenditure R'000	Savings (Excess) R'000	Expenditure as % of revised allocation	Revised Allocation R'000	Actual Expenditure R'000	
Current	5,415	3,343	8,758	8,408	350	96	3,539	2,993	
Personnel	3,585		3,585	3,233	352	90	3,115	2,657	
Transfer payments	-		-	-	-	-	-	-	
Other	1,830	3,343	5,173	5,175	-2	100	424	336	
Capital	1,103	-	1,103	47	1,056	4	73	81	
Transfer payments Acquisition of capital	-		-	-	-	-	-	-	
assets	1,103		1,103	47	1,056	4	73	81	
Total	6,518	3,343	9,861	8,455	1,406	86	3,612	3,074	

			2003	/04			200	2/03
Standard item classification	Adjusted Appropriation R'000	Virement R'000	Revised Allocation R'000	Actual Expenditure R'000	Savings (Excess) R'000	Expenditure as % of revised allocation	Revised Allocation R'000	Actual Expenditure R'000
Personnel	3,585		3,585	3,233	352	90	3,115	2,657
Administrative	274		274	209	65	76	143	105
Inventories	15		15	7	8	47	0	0
Equipment	31		31	5	26	16	47	31
Land and buildings	1,541	3,343	4,884	4,952	-68	101	281	231
Professional and special								
services	1,072		1,072	49	1,023	5	26	50
Transfer payments	-		-	-	-	-	-	-
Miscellaneous	-		-	-	-	-	-	-
Special functions	-		-	-	-	-	-	-
Total	6,518	3,343	9,861	8,455	1,406	86	3,612	3,074

## DETAIL PER PROGRAMME 3 for the year ended 31 MARCH 2004

Provision of Buildings, Structures & Equipment			2003	/04			200	2/03
Programme per subprogramme	Adjusted Appropriation R'000	Virement R'000	Revised Allocation R'000	Actual Expenditure R'000	Savings (Excess) R'000	Expenditure as % of revised allocation	Revised Allocation R'000	Actual Expenditure R'000
3.1 Personnel &	400 705	0.040	475 700	474 700	4 000		405.074	400.475
Administration	182,735	-6,943	175,792	174,790	1,002	99	165,971	160,175
Current	182,407	-6,943	175,464	174,532	932	99	165,497	159,726
Capital	328	-	328	258	70	79	474	449
3.2 Buildings & Structures	83,666	3,600	87,266	72,887	14,572	83	61,992	66,032
Current	54,619	-	54,619	50,695	4,117	92	45,024	50,233
Capital	29,047	3,600	32,647	22,192	10,455	68	16,968	15,799
3.3 Community Based Projects	2,000	-	2,000	1,184	816	59	2,000	-
Current	2,000	-	2,000	1,184	816	59	520	-
Capital	-	-	-	-	-	-	1,480	-
3.4 Prestige furniture	529	-	529	2	527	-	591	30
Current	-	-	-	2	-2	-	-	-
Capital	529	-	529	-	529	-	591	30
Total	268,930	-3,343	265,587	248,863	16,917	94	230,554	226,237

	2003/04							2002/03	
Economic classification	Adjusted Appropriation R'000	Virement R'000	Revised Allocation R'000	Actual Expenditure R'000	Savings (Excess) R'000	Expenditure as % of revised allocation	Revised Allocation R'000	Actual Expenditur R'000	
Current	239,026	-6,943	232,083	226,413	5,863	97	211,041	209,95	
Personnel	161,291	-6,943	154,348	155,845	-1,497	101	148,594	144,29	
Transfer payments	-	-	-	-	-	-	-		
Other	77,735	-	77,735	70,568	7,360	91	62,447	65,66	
Capital	29,904	3,600	33,504	22,450	11,054	67	19,513	16,27	
Transfer payments Acquisition of capital	-	-	-	-	-	-	-		
assets	29,904	3,600	33,504	22,450	11,054	67	19,513	16,27	
Total	268,930	-3,343	265.587	248.863	16,917	94	230.554	226.23	

			2003	/04			200	2/03
Standard item classification	Adjusted Appropriation R'000	Virement R'000	Revised Allocation R'000	Actual Expenditure R'000	Savings/ Underspend (Excess) R'000	Expenditure as % of revised allocation	Revised Allocation R'000	Actual Expenditure R'000
Personnel	161,291	-6,943	154,348	155,845	-1,497	101	148,594	144,298
Administrative	11,072	-	11,072	8,433	2,639	76	9,366	7,984
Inventories	1,098	-	1,098	1,415	-124	111	1,124	1,072
Equipment	1,617	-	1,617	937	680	58	1,561	699
Land and buildings	61,451	3,600	65,051	50,946	14,105	78	-	-
Professional and special								
services	32,395	-	32,395	31,281	1,114	97	69,909	72,184
Transfer payments	-	-	-	-	-	-	-	-
Miscellaneous	6	-	6	6	-	100	-	-
Special functions	-	-	-	-	-	-	-	-
Total	268,930	-3,343	265,587	248,863	16,917	94	230,554	226,237

#### PROVINCE OF KWAZULU-NATAL – DEPARTMENT OF WORKS VOTE 14 SPECIAL FUNCTIONS for the year ended 31 MARCH 2004

		2003/04							
Programme per subprogramme	Adjusted Appropriation R'000	Virement R'000	Revised Allocation R'000	Actual Expenditure R'000	Savings/ Underspend (Excess) R'000	Expenditure as % of revised allocation	Revised Allocation R'000	Actual Expenditure R'000	
4.1 Thefts & Losses	-	-	-	82	-	-	-	486	
Current				82	-82	-	-	486	
Capital							-	-	
Total	-	-	-	82	-82	-		486	

			2003	/04			200	2/03
Economic classification	Adjusted Appropriation R'000	Virement R'000	Revised Allocation R'000	Actual Expenditure R'000	Savings/ Underspend (Excess) R'000	Expenditure as % of revised allocation	Revised Allocation R'000	Actual Expenditure R'000
Current	-	-	-	82	-82	-	-	486
Personnel Transfer payments Other <b>Capital</b>	-	-	-	82	-82	0	-	486
Transfer payments Acquisition of capital assets								
Total	-	-	-	82	-82	-	-	486

		2003/04							
Standard item classification	Adjusted Appropriation R'000	Virement R'000	Revised Allocation R'000	Actual Expenditure R'000	Savings/ Underspend (Excess) R'000	Expenditure as % of revised allocation	Revised Allocation R'000	Actual Expenditure R'000	
Personnel									
Administrative									
Inventories									
Equipment									
Land and buildings									
Professional and special services									
Transfer payments									
Miscellaneous						-			
Special functions				82	-82			486	
Total	-	-	-	82	-82	-	-	486	

#### NOTES TO THE APPROPRIATION STATEMENT for the year ended 31 MARCH 2004

# 1. Detail of specifically and exclusively appropriated amounts voted (after Virement):

Detail of these transactions can be viewed in note 1 (Annual Appropriation) to the annual financial statements.

## 2. Detail of special functions (theft and losses):

Detail of these transactions per programme can be viewed in note 10 (Details of special functions) to the annual financial statements.

# 3. Explanations of material variances from Amount Voted (after Virement):

## 3.1 Per programme

Programme 1 : Administration

The underspend against this programme is mainly attributable to delays in ordering and delivery of office furniture and computer equipment. The Head Office move not taking place as originally anticipated which has also led to costs for re-location not being spent. Savings also due to the non-filling of key vacant posts.

Programme 2 : Real Estate

The savings against this programme is due to the fixed property asset register system not being developed as originally planned.

### Programme 3 : Provision of Buildings, Structures & Equipment

The underspent against this programme is mainly attributable to delays being experienced with the major alterations to Highway House to accommodate the Head Office move, the Amawele Government Building Complex project and late start of two district offices and community centres.

#### NOTES TO THE APPROPRIATION STATEMENT for the year ended 31 MARCH 2004

#### 3.2 Per standard item:

#### Personnel

The saving against personnel expenditure is due to budgeted key vacant posts that were not filled and a higher than expected number of terminations due to nature attrition.

### Administrative

Saving is mainly attributable to a reduction in repair costs of official vehicles as a result of improved fleet management and also due to the Head Office move not taking place during 2003/04 which has resulted in savings under re location costs. Application for roll over of R2 934 000,00 has been made to Treasury for this purpose.

#### Equipment

The underspend against this programme is mainly attributable to delays in ordering and delivery of office furniture for the Head Office move, computer equipment and purchase of official vehicles.

Application for rollover funds has been made to Treasury as follows:

	R'000
Office furniture	2,927
Vehicles	3,436
Computer equipment	1,239
Total	7,602

Land & buildings:

The saving against land & buildings is mainly attributable to delays being experienced with the major alterations to Highway House to accommodate the Head Office move, the Amawele Government Building Complex project, late start of two district offices and late completion of drawings for two community centres.

#### NOTES TO THE APPROPRIATION STATEMENT for the year ended 31 MARCH 2004

Application for rollover funds has been made to Treasury as follows:

	R'000
WCS Major Works cap	7,248
WCS	1,348
Maintenance/Adaptation cap	843
Community based projects	9,439
Total	-

Professional & special services:

Over expenditure is nominal.

Miscellaneous expenditure:

Saving is nominal.

# INCOME STATEMENT (STATEMENT OF FINANCIAL PERFORMANCE) for the year ended 31 March 2004

REVENUE	Note	2003/04 R'000	2002/03 R'000
Voted funds Annual Appropriation Statutory appropriation	1 2	380,659 607	314,385 526
Other revenue to be surrendered to the revenue fund	3 _	2,952	2,686
TOTAL REVENUE		384,218	317,597
EXPENDITURE Current Personnel Administrative	4	206,980 35,574	190,609 25,236
Inventories Machinery and Equipment Land and buildings Professional and special services Miscellaneous Special functions: authorised losses	5 6 7 8 9 10 _	3,396 2,200 34,383 44,405 6 82	2,669 1,850 23,728 44,513 - 486
Total Current Expenditure		327,026	289,091
Capital Machinery and Equipment Land and buildings Professional and special services Total Capital Expenditure	6 7 8 _	3,414 21,515 <u>44</u> 24,973	4,444 15,579 50 20,073
TOTAL EXPENDITURE	_	351,999	309,164
NET SURPLUS		32,219	8,433
NET SURPLUS FOR THE YEAR	-	32,219	8,433
<b>Reconciliation of Net Surplus for the year</b> Voted funds to be surrendered to the Revenue Fund Other Revenue to be surrendered to the Revenue Fund		29,267 2,952	-
NET SURPLUS FOR THE YEAR	-	32,219	-

## BALANCE SHEET (STATEMENT OF FINANCIAL POSITION) at 31 MARCH 2004

ASSETS	Note	2003/04 R'000	2002/03 R'000
Current assets		134,472	33,316
Unauthorised and fruitless and wasteful expenditure	11	14,726	5,195
Cash and cash equivalents	12	9	11
Receivables	13	119,737	28,010
Inventory	5	-	100
TOTAL ASSETS		134,472	33,316
LIABILITIES			
Current liabilities		134,482	33,316
Voted funds to be surrendered to the Revenue Fund	14	29,267	-
Other Revenue funds to be surrendered to the Revenue Fund	15	619	-
Bank overdraft	16	100,535	29,748
Payables	17	4,051	3,568
TOTAL LIABILITIES		134,472	33,316
NET ASSETS/LIABILITIES		-	-

# CASH FLOW STATEMENT for the year ended 31 MARCH 2004

	Note	2003/04 R'000	2002/03 R'000
CASH FLOWS FROM OPERATING ACTIVITIES			
Net cash flow generated by operating activities	18	27,249	28,491
Cash utilised to increase working capital	19	(70,789)	(12,489)
Voted funds and Revenue funds surrendered	20	(2,333)	(8,433)
Net cash flow available from operating activities	_	(45,873)	7,569
CASH FLOWS FROM INVESTING ACTIVITIES	_	(24,916)	(20,058)
Capital expenditure		(24,973)	(20,073)
Proceeds from sale of equipment	3	9	-
Proceeds from sale of land and buildings	3	48	15
Net cash flows from operating and investing activities		(70,789)	(12,489)
Net decrease in cash and cash equivalents	-	(70,789)	(12,489)
Cash and cash equivalents at beginning of period		(29,737)	(17,248)
Cash and cash equivalents at end of period	_	(100,526)	(29,737)

#### NOTES TO THE ANNUAL FINANCIAL STATEMENTS for the year ended 31 MARCH 2004

## 1. Annual Appropriation

Included are funds appropriated in terms of the Appropriation Act for National Departments (Voted funds) and Provincial Departments (Equitable Share):

Programmes	Total Appropriation 2003/04 R'000	Actual Funds Received R'000	Variance over/ (under)	Total Appropriation 2002/03 R'000
Administration Real Estate Provision of buildings, structures	105,211 9,861 265,587	94,607 8,455 248,662	10,604 1,406 16,925	80,219 3,612 230,554
and equipment Special functions <b>Total</b>	380,659	82 351,806	-82 28,853	314,385

The surplus against Programme 1 : Administration is mainly attributable to delays in the ordering and delivery of office furniture, computer equipment and official vehicles that were budgeted for but not received prior to the financial year end. Due to the Head Office move not taking place during 2003/04, the office furniture and relocation costs were not spent. A total amount of R9,536m has been requested to be rolled over to cover these commitments.

The surplus under Programme 2: Real Estates is due to the Fixed Asset Register System not being developed as originally anticipated.

The surplus under Programme 3 : Provision of buildings, structures & equipment is mainly attributable to delays being experienced with projects due to head office move not taking place during 2003/04, tender document dispute and completion of drawings. A total amount of R10,439 m has been requested to be rolled over to cover these commitments.

## 2. Statutory appropriation

Minister of Works	607	526
-	607	526

#### NOTES TO THE ANNUAL FINANCIAL STATEMENTS for the year ended 31 MARCH 2004

## 3. Other revenue to be surrendered to revenue fund

	Description	Note	2003/04 R'000	2002/03 R'000
	Material losses recovered Proceeds from sale of equipment	3.1	343 9	585
	Proceeds from sale of land and buildings		48	15
	Interest received		550	163
	Other	3.2	2,002	1,923
			2,952	2,686
3.1	Material losses recovered			
	Nature of loss recovered			
	Loss Control		343	585
3.2	Other			
	Commission on insurance		164	-
	Rent – Residential Buildings		384	419
	Rent – Non Residential Buildings		759	743
	Other – Miscellaneous Revenue		99	12
	Scrap Metal		29	-
	Waste Paper Transport of Officers		2 12	- 11
	Loans – Motor Finance Scheme Subsidised V	chicles	(6)	16
	Loans – Non Contractual Departmental Debt	enicles	(0)	-
	Domestic Services		15	4
	Parking		84	83
	Recovery Previous Financial Year Expenditure	е	453	635
			2002	1923
4.	Personnel			
4.1	Current expenditure			
	Appropriation to Executive and Legislature		543	562
	Basic salary costs		139,591	135,672
	Pension contributions		20,456	20,313
	Medical aid contributions		9,781	10,296
	Other salary related costs		36,609	23,766
	Total personnel costs		206,980	190,609
	Total number of employees		2,312	2,734

#### NOTES TO THE ANNUAL FINANCIAL STATEMENTS for the year ended 31 MARCH 2004

## 5. Inventories

## 5.1 Current expenditure Inventories purchased during the year

Uniforms	1,153	973
Printing	112	190
Stationary	1,560	1,270
Publications	51	69
Fuel	71	113
Library Material	15	36
First Aid	14	18
Sport/recreation supplies	227	-
Hardware	15	-
Paint, Chemicals and Cleaning Materials	79	-
Plumbing	36	-
Electrical	46	-
Timber	17	-
Total cost of inventories	3,396	2,669

#### Inventories on hand at year end

Costing method used (Inventory is valued at replacement cost)

Hardware	-	9
Paint, Chemicals and Cleaning Materials	-	31
Plumbing	-	14
Electrical	-	35
Timber	-	11
Total cost of inventories	-	100

## 6. Machinery and equipment

		Note	2003/04 R'000	2002/03 R'000
	Current (Rentals, maintenance and sundry)	0.4	2,200	1,850
	Capital	6.1	3,414	4,444
	Total capital and current expenditure		5,614	6,294
6.1	Capital machinery and equipment analysed	as follows:		
	Computer equipment		1,327	1,326
	Furniture and office equipment		745	793
	Other machinery and equipment		677	220
	Transport		665	2,105
			3,414	4,444

#### NOTES TO THE ANNUAL FINANCIAL STATEMENTS for the year ended 31 MARCH 2004

## 7. Land and buildings

	Current expenditure			
	Maintenance		29,431	23,497
	Rental		4,952	231
	Total current expenditure		34,383	23,728
	Capital expenditure	7.1	21,515	15,579
	Total current and capital expenditure	_	55,898	39,307
7.1	Capital land and building expenditure analysed	as follows:		
	Dwellings		960	-
	Non-residential building		20,555	15,579
			21,515	15,579
8.	Professional and special services			
8.1	Current expenditure			
	Auditors' remuneration Contractors		2,057	2,316
	Consultants and advisory services		6,642	6,068
	Computer services		4,368	3,181
	Other		31,338	32,948
			44,405	44,513
8.2	Capital expenditure		2003/04	2002/03
8.2			R'000	R'000
8.2	Capital expenditure Consultants and advisory services			
8.2		_	R'000	R'000
8.2	Consultants and advisory services		<b>R'000</b> 44	<b>R'000</b> 50
8.2 9.	Consultants and advisory services		<b>R'000</b> 44	<b>R'000</b> 50
	Consultants and advisory services Total Professional and special services Miscellaneous Current Expenditure		<b>R'000</b> 44 44,449	<b>R'000</b> 50
9.	Consultants and advisory services Total Professional and special services Miscellaneous	Note	<b>R'000</b> 44 44,449	<b>R'000</b> 50
9.	Consultants and advisory services Total Professional and special services Miscellaneous Current Expenditure	 Note	<b>R'000</b> 44 44,449	<b>R'000</b> 50
9.	Consultants and advisory services Total Professional and special services Miscellaneous Current Expenditure	Note	<b>R'000</b> 44 44,449	<b>R'000</b> 50
<b>9.</b> 9.1	Consultants and advisory services Total Professional and special services Miscellaneous Current Expenditure Other	Note	<b>R'000</b> 44 44,449 6 6	<b>R'000</b> 50
9.	Consultants and advisory services Total Professional and special services Miscellaneous Current Expenditure Other	Note	<b>R'000</b> 44 44,449 6 6	<b>R'000</b> 50
<b>9.</b> 9.1	Consultants and advisory services Total Professional and special services Miscellaneous Current Expenditure Other Special functions: Authorised losses		<b>R'000</b> 44 44,449 6 6	<b>R'000</b> 50 44,563 - -
<b>9.</b> 9.1	Consultants and advisory services Total Professional and special services Miscellaneous Current Expenditure Other Special functions: Authorised losses Other material losses written off in income		<b>R'000</b> 44 44,449 6 6	<b>R'000</b> 50
<b>9.</b> 9.1	Consultants and advisory services Total Professional and special services Miscellaneous Current Expenditure Other Special functions: Authorised losses		<b>R'000</b> 44 44,449 6 6	<b>R'000</b> 50 44,563 - -

#### NOTES TO THE ANNUAL FINANCIAL STATEMENTS for the year ended 31 MARCH 2004

10.1	Other material losses written off in income statement in current period Nature of losses		
	Loss/damage to buildings	6	48
	Miscellaneous losses	2	-
	Supplies and equipment theft & loss	1	44
	Vehicle collision/damage	63	145
	Vehicle theft/loss	9	171
	Other	1	78
		82	486

# 11. Unauthorised and fruitless and wasteful expenditure disallowed

		Note	2003/04 R'000	2002/03 R'000
	Unauthorised expenditure	11.1	7,137	234
	Fruitless and wasteful expe	nditure 11.3	716	716
	Theft and losses awaiting a		6,873	4,245
	· ·		14,726	5,195
11.1	Reconciliation of unautho	risod ovnondituro		
	Opening balance		234	234
	Unauthorised expenditure c	urrent vear	6,903	- 204
	Closing balance		7,137	234
	Closing balance		7,107	204
11.2	Unauthorised expenditure Incident	Disciplinary steps taken/		
	Health expenditure not claimed	criminal proceedings This was an administrative e and the expenditure has si been recovered from Health. disciplinary steps have be taken-SCOPA Resolution 91 2003 – recommends that amount be authorised by Provincial Legislature allocated vote 14 Works)	nce No een of the the	234
	Unauthorised expenditure Treasury	prior to 2000 reintroduced	by 6,903	-
	···· ,		7,137	234
11 2	Reconciliation of fruitless	and wasteful expenditure		
11.5	Opening balance		716	716
	Closing balance		716	716
	Clusing balance		/ 10	/ 10

#### NOTES TO THE ANNUAL FINANCIAL STATEMENTS for the year ended 31 MARCH 2004

11.4	Fruitless and wasteful expe Incident	enditure Disciplinary steps taken / criminal proceedings		
	Removal of park hom		3	3
	Premises vacated pr	ior termination of lease	33	33
	Repairs to building at	fter termination of lease	677	677
	Overpayment of cont	ractor not recovered	3	3
			716	716
12.	Cash and cash equivale Cash on hand	nts	9	11

#### 13. Receivables - current

	Note	2003/04	2002/03
		R'000	R'000
Amounts owing by other departments	Annexure 3	110,405	22,977
Staff debtors	13.3	1,195	1,671
Other debtors	13.4	8,137	3,362
		119,737	28,010

**13.1** Amounts of R600 000 (2003 : R1 1000 000) included above may not be recoverable, but has not been written off in the income statement.

13.2	Age analysis – receivables current	2003/04 R'000	2002/03 R'000
	Less than one year	84,803	11,213
	One to two years	15,451	8,236
	More than two years	11,928	8,561
		112,182	28,010

#### 13.3 Staff debtors

	2003/04	2002/03
	R'000	R'000
Contract breach: study	-	2
Debt control persal other	-	(19)
Debt control tax debt	45	60
Debt employee miscellaneous	503	1177
Debt personnel	-	13
Deductions disallowance account	108	(157)
Housing guarantee payment	-	235
Other staff debts	581	312
Pension receipts	(198)	(1,243)
Persal disallowance control : current	-	9
Persal disallowance control : previous	-	458
S&T control account	107	112
Salary reversal account	49	712
-	1,195	1,671

#### NOTES TO THE ANNUAL FINANCIAL STATEMENTS for the year ended 31 MARCH 2004

13.4	Other debtors Claims recoverable from National Departments	1,244	1,635
	Dishonoured cheques	-	3
	Other	24	1,649
	KZN Wildlife	14	75
	Conversion Debt	6,855	
		8,137	3,362

#### 14. Voted funds to be surrendered to the Revenue Fund

Opening balance	-	-
Transfer from income statement	29,267	5,747
Paid during the year	-	(5,747)
Closing balance	29,267	-

#### 15. Other revenue funds to be surrendered to the Revenue Fund

Opening balance Transfer from income statement for revenue to be	-	-
surrendered	2,952	2,686
Paid during the year	(2,333)	(2,686)
Closing balance	619	

## 16. Bank overdraft

Paymaster General Account (Exchequer account)	100,535	29,748

## 17. Payables – current

	<b>Description</b> Amounts owing to other departments Advances received Other payables	<b>Note</b> Annexure 4 17.1 17.2	1,420 2,631 4,051	44 2,823 701 3,568
17.1	<b>Advances received</b> Finance – Inventory National Public Works Department of Transport	_	261 1,159 - 1,420	261 962 1,600 2,823

#### NOTES TO THE ANNUAL FINANCIAL STATEMENTS for the year ended 31 MARCH 2004

17.2 Other payables		
Contract deposits	1,201	701
Debtors in Credit	1,229	-
Government Pension Fund	56	-
Tax RSA	145	-
	2,631	701

# 18. Net cash flow generated by operating activities

Net surplus as per Income Statement	32,219	8,433
Adjusted for items separately disclosed Proceeds from sale of equipment Proceeds from sale of land and buildings Capital expenditure	24,916 (9) (48) 24,973	20,058 - (15) 20,073
Amount to be surrendered to the Revenue Fund	(29,886)	-
Net cash flow generated by operating activities	27 249	28,491

# 19. Cash utilised (increase) working capital

(Increase) / decrease in receivables – current (Increase) / decrease in other current assets	(91,727) (9,431)	(10,800) (491)
Încrease / (decrease) in payables	483	(1,198)
Increase / (decrease) in amount to be surrendered to the Revenue Fund	29,886	-
	(70,789)	(12,489)

#### 20. Voted funds and Revenue funds surrendered

Voted funds surrendered	-	(5,747)
Revenue funds surrendered	(2,333)	(2,686)
	(2,333)	(8,433)

#### DISCLOSURE NOTES TO THE ANNUAL FINANCIAL STATEMENTS for the year ended 31 MARCH 2004

These amounts are not recognised in the financial statements, and are disclosed to enhance the usefulness of the financial statements and to comply with the statutory requirements of the Public Finance Management Act, Act 1 of 1999 (as amended by Act 29 of 1999), the Treasury Regulations for Departments and Constitutional Institutions issued in terms of the Act and the Division of Revenue Act, Act 7 of 2003.

#### 21. Contingent liabilities

	Liable to	Nature		2003/04 R'000	2002/03 R'000
	Housing loan guarantees	Employees	Annexure 1	1,289	1,483
	Claims			4,800	3,187
				6,089	4,670
22.	Commitments				
	Current expenditure				
	Approved and contracted/order	ed		10,487	3,524
	Approved but not yet contracte	d		-	402
				10,487	3,926
	Capital expenditure				
	Approved and contracted/order			53,174	726
	Approved but not yet contracte	a	—	211	425
				53,385	1,151
	Total Commitments			63,872	5,077
23.	Accruals				
	Listed by standard Item				
	Personnel			-	-
	Administration			2,542	36
	Inventories			25	33
	Equipment			54	9
	Land and buildings			1,109	89
	Professional and special service	ces	_	94	761
			—	3,824	928
	Listed by programme level			0 500	- 4
	Administration	anaaal		2,503	71
	Acquisition of land, control & di Provision of buildings, structure			1 1,320	4 853
	Frovision of buildings, structure		—	3,824	928
			—	5,024	520
24.	Employee benefits				
	Leave entitlement			68,912	381,064
	Thirteenth cheque			11,299	5,199
				80,211	386,263

#### DISCLOSURE NOTES TO THE ANNUAL FINANCIAL STATEMENTS for the year ended 31 MARCH 2004

#### 25. Leases

25.1	Operating leases	Property	Equipment	Total 2003/04 R'000	Total 2002/03 R'000
	Not later than 1 year Later than 1 year and not later	255	328	583	523
	than 3 years	150	890	1,930	366
	Later than 3 years	5,570	-	5,570	12
	_	5,975	1,218	8,083	901

Equipment

#### 25.2 Name of financial institution

Minolco Nashua	712 500
Canon	6
	1,218

# 26. Irregular expenditure

		Note	2003/04	2002/03
26.1	Movement schedule of irregular expenditure		R'000	R'000
	Opening Balance		159	-
	Irregular expenditure current year			
	Expenditure not condoned		-	159
	Expenditure awaiting condonement			
	Closing Balance		159	159

#### 27. Key management personnel

27.1	Remuneration Senior Management	No. of Employees	/ees			
	Level 13	15	5,682	4,424		
	Level 14	0	-	482		
	Level 15	5	1,709	405		
			7,391	5,311		
	Member of Executive Committee		607	562		

# 27.2 Other remuneration and compensation provided to key management and close members of the family of key management personnel

#### **Reimbursement Travel Expenditure**

Senior Management		
Level 13	779	472
Level 14	-	80
Level 15	143	26
	922	578

#### ANNEXURES TO THE ANNUAL FINANCIAL STATEMENTS for the year ended 31 MARCH 2004

## **ANNEXURE 1**

## STATEMENT OF FINANCIAL GUARANTEES ISSUED AS AT 31 MARCH 2004

Guaranteed institution	Guarantee in respect of	Original Guaranteed capital amount	Opening Balance 01/04/2003	Guarantees issued during the year Guarantees released during the year		Closing Balance 31/03/2004	Realised losses i.r.o. claims paid out
		R'000	R'000	R'000	R'000	R'000	R'000
ABSA	Housing	716	359		76	283	
BoE Bank	Housing	1136	227		(13)	240	
FirstRand Bank	Housing	839	168		(87)	255	
Ithala	Housing	759	145		23	122	
Nedbank	Housing	567	88		88	-	
Permanent Bank	Housing	881	196		38	158	
Saambou Bank	Housing	521	92		29	63	
Standard Bank	Housing	1222	208		40	168	
Total		6 641	1,483		194	1,289	

Note: No new guarantees were issued during the current financial year.

#### ANNEXURES TO THE ANNUAL FINANCIAL STATEMENTS for the year ended 31 MARCH 2004

# **ANNEXURE 2**

# PHYSICAL ASSET MOVEMENT SCHEDULE (Not including inventories)

PHYSICAL ASSETS ACQUIRED DURING FINANCIAL YEAR 2003/04	Opening Balance	Additions	Disposals	Transfers in	Transfers Out	Closing Balance
		R'000	R'000	R'000	R'000	R'000
LAND AND BUILDINGS	15,579	21,515	-	-	-	37,094
Land	-					-
Dwellings	-	960				960
Non-Residential Buildings	15,579	20,555				36,134
MACHINERY AND EQUIPMENT Computer equipment Furniture and office equipment	4,444 1,326 793	<b>3,414</b> 1,327 745	<b>4</b> 4		-	<b>3,410</b> 7,854 2,653
Other machinery and equipment	220	677				897
Specialised military assets	-	-				-
Transport assets	2,105	665				2,770
	20,023	24,929	4	-	-	44,948

PHYSICAL ASSETS ACQUIRED DURING FINANCIAL YEAR 2002/03	Additions	Disposals	Transfers in	Transfers Out	Closing Balance
	R'000	R'000	R'000	R'000	R'000
LAND AND BUILDINGS	15,579	-	-	-	15,579
Land	-				-
Dwellings	-				-
Non-Residential Buildings	15,579				15,579
	4,444				4444
Computer equipment	1,326				1,326
Furniture and office equipment	793				793
Other machinery and equipment Specialised military assets	220				220
Transport assets	2,105				2,105
	20,023				20,023

#### ANNEXURES TO THE ANNUAL FINANCIAL STATEMENTS for the year ended 31 MARCH 2004

# **ANNEXURE 3**

## INTER-DEPARTMENTAL RECEIVABLES - CURRENT

Department	•••••••	Confirmed balance outstanding		Unconfirmed balance outstanding		
	31/03/2004	31/03/2003	31/03/2004	31/03/2003		
	R'000	R'000	R'000	R'000		
Agriculture and Environmental Affairs Amawele Economic Development and Tourism Education and Culture Health Housing Provincial Parliament Premier Royal Household Safety and Security Traditional Affairs and Local Government			3,407 402 37,979 38,676 783 5,713 4,421 2,253 82 2,910	130 516 10 - 14,026 199 2,711 115 1,453 - 1,498		
Transport Welfare			3,792 9,987	206 2,113		
TOTAL			110,405 22,			

#### ANNEXURES TO THE ANNUAL FINANCIAL STATEMENTS for the year ended 31 MARCH 2004

# ANNEXURE 3

# INTER-DEPARTMENTAL AMOUNTS OWING TO OTHER DEPARTMENTS

Department	Confirme outsta	d balance Inding	Unconfirmed balance outstanding		
	31/03/2004	31/03/2003	31/03/2004	31/03/2003	
	R'000	R'000	R'000	R'000	

-

Department of Education

44

-

TOTAL

- 44 - -

#### Part 6

#### REPORT ON HUMAN RESOURCE MANAGEMENT 2003/2004 (OVERSIGHT REPORT)

#### PUBLIC SERVICE REGULATIONS

The statistics and information published in this part of the annual report are required in terms of Chapter 1, Part III J.3 of the Public Service Regulations, 2001 and have been prescribed by the Minister for the Public Service and Administration for all departments within the Public Service.

The statistical tables provide high-level information on key human resource issues. The information aims to empower legislatures, the media, the public and other key stakeholders to monitor whether departments:-

- Are exercising the powers granted under Public Service and Public Finance legislation in a responsible manner,
- Are achieving national transformation priorities established by the Cabinet, for example, affirmative action.

Annual reports are produced after the end of the financial year. This is aimed at strengthening the accountability of departments to key stakeholders.

The Department of Public Service and Administration (DPSA) revise the tables in this report on a regular basis. If you wish to see additional information included in this report, please send suggestions (with a clear motivation) to:-

The Director-General Department of Public Service and Administration <u>ATTENTION</u>: Public Service Information Unit P.O. Box 916, Pretoria, 0001 <u>psiu@dpsa.gov.za</u> fax: (012) 314-7020

To ensure that enough time is available to evaluate and incorporate your suggestions, please ensure that all submissions are submitted on or before 31 August.

For a detailed description and explanation of the terminology used in this section of the report, please consult the publication from the DPSA entitled 'A guide to understanding the oversight report of departmental annual reports'. A copy of the guide is available from all departments or can be accessed from the DPSA website (<u>www.dpsa.gov.za</u>).

# 1. SERVICE DELIVERY

All departments are required to develop a Service Delivery Improvement (SDI) Plan. The following tables reflect the components of the SDI plan as well as progress made in the implementation of the plans.

	ani services provie	ica ana stan	aurus	
Main services	Actual customers	Potential customers	Standard of service	Actual achievement against standards
1. Recruitment and selection of prospective employees.	General public, other state employees, Departmental employees.	Unchanged/sa me	Posts are advertised within 5 working days upon request .	- Recruitment process finalized within one and half month at the most.
2. Management of employment changes within the Department (staff mobility)	Departmental employees, other Government employees and employees.	Same	Timeously finalization per our service Commitment Charter	<ul> <li>Service terminations finalized within the officials lat month of service.</li> <li>Finalisation of transfers within one month of request.</li> </ul>
3. Human Resource Development	Departmental employees; Prospective employees; Accredited Training service providers	Prospective employees (18.2)	Compliance with Skills Development and Skills Levis Act.	Development and implementation of W.S.P.
4. Development and implementation of Employees Assistance Programmes and HIV/AIDS Programmes.	<ul> <li>Departmental employees.</li> <li>Immediate family members</li> </ul>	Contractors and consultants employed by the Department.	Maintain and improve confidentiality.	A reviewed HIV/AIDS Policy and Employees Assistance Programme.
5. Main- streaming equity (gender, disability) throughout the Department policies, programmes and practices.	<ul> <li>Departmental employees</li> <li>Office of the Premier</li> <li>Department of Labour</li> <li>Prospective employees</li> <li>Department of Public Service &amp; Administration</li> </ul>	Same		<ul> <li>Continuous monitoring the implementation of the existing EE Plan.</li> <li>41 Buildings made accessible to people with disabilities throughout the province.</li> <li>Audit conducted within the Departmental staff to identify needs</li> </ul>
				and provide assistance devices.

Main services	Actual customers	Potential customers	Standard of service	Actual achievement against standards
				<ul> <li>- 64%</li> <li>representativity at managerial level against the 75%</li> <li>National target.</li> <li>- 26% Black female against the National target.</li> </ul>
6. Promotion of sound Labour Relations	<ul> <li>Departmental employees</li> <li>DPSA</li> <li>Organized Labour</li> <li>Office of the Premier</li> </ul>	Same	Compliance with Labour Relations Act and PSCBC Resolutions	45% Disciplinary cases handled within this period.

# Table 1.2 – Consultation arrangements with customers

Type of arrangement	Actual Customers	Potential Customers	Actual achievements
1. Consultative forums; Roadshows/workshops internal circulars; newsletters.	Departmental employees	Same	<ul> <li>Elimination of communication barriers</li> <li>Awareness of Department Policies amongst staff</li> </ul>
2. Departmental Policy Forum	Organised labour/Unions	Same	<ul> <li>Acceptance and subsequent approval of the policies.</li> <li>Informed line managers and staff</li> </ul>

# Table 1.3 – Service delivery access strategy

Access Strategy	Actual achievements
<ul> <li>* Establishment of Help desk for EAP Services</li> </ul>	Trained EAP focal persons
* Help desk services for SMME's	Accurately completed tender documentation. Awareness and training for SMME's
<ul> <li>Conversion of state building for easy access to people with disabilities.</li> </ul>	41 Buildings converted by the Department as well as for client departments.

# Table 1.4 – Service information tool

Types of information tool	Actual achievements
Departmental website, newsletters, memo's, and Ukhozi standing slot.	Posting of tender documents, SOP's Policies, Translation of policies into Isizulu

Table 1.5 – Complaints mechanism							
Complaints Mechanism	Actual achievements						
<ul> <li>Fault logging office per region</li> <li>Whistle blowing toll free lines</li> <li>Suggestion box</li> </ul>	Fully functioning Help desk services						

#### Suggestion box

# 2. **EXPENDITURE**

Departments budget in terms of clearly defined programmes. The following tables summarize final audited expenditure by programme (Table 2.1) and by salary bands (Table 2.2). In particular, it provides an indication of the amount spent on personnel costs in terms of each of the programmes or salary bands within the department.

#### TABLE 2.1 – Personnel costs by programme, 2003/04

Programme	Total Expenditure (R'000)	Personnel Expenditure (R'000)	Training Expenditure (R'000)	Professional and Special Services (R'000)	Personnel cost as a percent of total expenditure	Average personnel cost per employee (R'000)
1	94,556	45,154	557	6,638	47.7%	11,403
2	8,451	3,232	0	48	38.2%	14,052
3	248,675	155,845	0	9,830	62.6%	8,228
Total	351,682	204,231	557	16,516	42.2%	33.683

## TABLE 2.2 – Personnel costs by salary bands, 2003/04

Salary bands	Personnel Expenditure (R'000)	% of total personnel cost	Average personnel cost per employee (R'000)
Lower skilled (Levels 1-2)	61,609	30%	49
Skilled (Levels 3-5)	26,671	13%	76
Highly skilled production (Levels 6-8)	68,784	34%	122
Highly skilled supervision (Levels 9-12)	30,391	15%	271
Senior management (Levels 13-16)	16,776	8%	699
Total	204,231	100%	1,217

The following tables provide a summary per program (Table 2.3) and salary bands (Table 2.4), of expenditure incurred as a result of salaries, overtime, home owners allowance and medical assistance. In each case, the table provides an indication of the percentage of the personnel budget that was used for these items.

# TABLE 2.3 – Salaries, Overtime, Home Owners Allowance and<br/>Medical Assistance by program, 2003/04

Program	Salar	ies	Ove	rtime		e Owners owance	Medical As	sistance
	Amount (R'000)	Salaries as a % of personnel cost	Amount (R'000)	Overtime as a % of personnel cost	Amount (R'000)	HOA as a % of personnel cost	Amount (R'000)	Medical Assistan ce as a % of personn el cost
1	31,645	15.5	173	0.09	834	0.14	2846	1.39
2	2.201	1.1	1	0.001	69	0.03	191	0.09
3	105,753	51.8	653	0.32	2482	1.22	6744	3.3
Total	139,599	68.4	827	0.14	3385	1.66	9781	4.79

# TABLE 2.4 – Salaries, Overtime, Home Owners Allowance and<br/>Medical Assistance by salary bands, 2003/04

Salary Bands	Salaries		Overtime		Home Owners Allowance		Medical Assistance	
	Amount (R'000)	Salaries as a % of personnel cost	Amount (R'000)	Overtime as a % of personnel cost	Amount (R'000)	HOA as a % of personnel cost	Amount (R'000)	Medical Assistance as a % of personnel cost
Lower skilled (Levels 1-2)	45,835	22.44	49	0.02	96	0.05	354	0.17
Skilled (Levels 3-5)	16,462	8.06	136	0.07	525	0.26	1925	0.94
Highly skilled production (Levels 6-8)	49,933	24.45	642	0.13	22.18	1.09	5676	2.78
Highly skilled supervision (Levels 9-12)	20,495	10.04	0	0	430	0.21	1417	0.69
Senior management (Levels 13-16)	6,874	3.37	0	0	116	0.06	409	0.2
Total	139,599	68.36	827	0.41	3385	1.66	9781	4.79

# 3. EMPLOYMENT AND VACANCIES

The following tables summarise the number of posts on the establishment, the number ofemployees, the vacancy rate, and whether there are any staff that are additional to the establishment. This information is presented in terms of three key variables: - programme (Table 3.1), salary band (Table 3.2) and critical occupations (Table 3.3). Departments have identified critical occupations that need to be monitored. Table 3.3 provides establishment and vacancy information for the key critical occupations of the department.

The vacancy rate reflects the percentage of posts that are not filled.

Programme	Number of posts	Number of posts filled	Vacancy Rate	Number of posts filled additional to the establishment
1	577	396	31.4	6
2	47	23	51.06	0
3	2356	1894	19.6	233
Total	2980	2313		239

# TABLE 3.1 – Employment and vacancies by programme, 31 March 2004

#### TABLE 3.2 – Employment and vacancies by salary bands, 31 March 2004

Salary band	Number of posts	Number of posts filled	Vacancy Rate	Number of posts filled additional to the establishment
Lower skilled (Levels 1-2)	1433	1262	11.9	183
Skilled (Levels 3-5)	490	349	28.7	38
Highly skilled production (Levels 6-8)	841	566	32.7	12
Highly skilled supervision (Levels 9-12)	188	112	40.4	5
Senior management (Levels 13-16)	28	24	14.3	1
Total	2980	2313		229

#### TABLE 3.3 – Employment and vacancies by critical occupation, 31 March 2004

Critical occupations	Number of posts	Number of posts filled	Vacancy Rate	Number of posts filled additional to the establishment
Engineer	54	16	70.4	0
Architect	23	16	62.8	0
Quantity Surv	19	9	52.6	0
Wks Inspector	213	126	40.8	0
Total	291	167		0

The information in each case reflects the situation as at 31 March 2004. For an indication of changes in staffing patterns over the year under review, please refer to section 5 of this report.

# 4. **JOB EVALUATION**

The Public Service Regulations, 1999 introduced job evaluation as a way of ensuring that work of equal value is remunerated equally. Within a nationally determined framework, executing authorities may evaluate or re-evaluate any job in his or her organisation. In terms of the Regulations all vacancies on salary levels 9 and higher must be evaluated before they are filled. This was complemented by a decision by the Minister for the Public Service and Administration that all SMS jobs must be evaluated before 31 December 2002.

The following table (Table 4.1) summarises the number of jobs that were evaluated during the year under review. The table also provides statistics on the number of posts that were upgraded or downgraded.

		Number of	% of posts	Posts Upgraded		Posts downgraded	
Salary band	Number of posts	Jobs Evaluated	evaluated by salary bands	Number	% of posts evaluated	Number	% of posts evaluated
Lower skilled (Levels 1-2)	1571	0			0%		0%
Skilled (Levels 3-5)	477	0			0%		0%
Highly skilled production (Levels 6-8)	381	5	1.3%			2	0.52%
Highly skilled supervision (Levels 9-12)	201	4	1.10%	1	0.48%		0%
Senior Management Service Band A	11	3	27.3%		0%		0%
Senior Management Service Band B	2	0			0		
Senior Management Service Band C	1	0			0		
Senior Management Service Band D	0	0			0		
Total	2644	12		1	1.78%	2	0.52%

#### TABLE 4.1 – Job Evaluation, 1 April 2003 to 31 March 2004

The following table provides a summary of the number of employees whose salary positions were upgraded due to their posts being upgraded. The number of employees might differ from the number of posts upgraded since not all employees are automatically absorbed into the new posts and some of the posts upgraded could also be vacant.

# TABLE 4.2 – Profile of employees whose salary positions were upgraded due to their posts being upgraded, 1 April 2003 to 31 March 2004

Beneficiaries	African	Asian	Coloured	White	Total
Female	1	0			1
Male					0
Total	1	0			1
Employees with a disability					

The following table summarises the number of cases where remuneration levels exceeded the grade determined by job evaluation. Reasons for the deviation are provided in each case.

## TABLE 4.3 – Employees whose salary level exceeds the graded determined by job evaluation, 1 April 2003 to 31 March 2004 (in terms of PSR 1.V.C.3)

Occupation	Number of employees	Job evaluation level	Remuneration level	Reason for deviation
General Manager	2	14	15	Determined by Executing Authority
Chief Financial Officer	1	14	15	Determined by Executing Authority
Total Number of Employees				3
Percentage of total employment				

Table 4.4 summaries the beneficiaries of the above in terms of race, gender, and disability.

#### TABLE 4.4 – Profile of employees whose salary level exceed the grade determined by job evaluation, 1 April 2003 to 31 March 2004 (in terms of PSR 1.V.C.3)

Beneficiaries	African	Asian	Coloured	White	Total
Female	2	0	0	0	2
Male	1	0	0	0	1
Total	3	0	0	0	3
Encelaria en with a dischility	Nil				

Employees with a disability Nil

[If there were no cases where the remuneration bands exceeded the grade determined by job evaluation, use the following table as TABLE 4.3]

Total Number of Employees whose salaries exceeded the grades determined by job evaluation in 2002/ 03

#### Nil

# 5. **EMPLOYMENT CHANGES**

This section provides information on changes in employment over the financial year.

Turnover rates provide an indication of trends in the employment profile of the department. The following tables provide a summary of turnover rates by salary band (Table 5.1) and by critical occupations (Table 5.2). (These "critical occupations" should be the same as those listed in Table 3.3).

Salary Band	Number of employees per band as on 1 April 2003	Appointments and transfers into the department	Terminations and transfers out of the department	Turnover rate
Lower skilled (Levels 1-2)	1571		239	15.21%
Skilled (Levels 3-5)	477	7	62	12.10%
Highly skilled production(Levels 6-8)	381	13	46	12.07%
Highly skilled supervision(Levels 9-12)	201	5	11	5.47%
Senior Management Service Band A	11	1	1	9.09%
Senior Management Service Band B	2	2		
Senior Management Service Band C	1			
Senior Management Service Band D				
Total	2644	28	359	53.94%

# TABLE 5.1 – Annual turnover rates by salary band for the period 1 April 2003 to 31 March 2004

# TABLE 5.2 – Annual turnover rates by critical occupation for the period1 April 2003 to 31 March 2004

Occupation:	Number of employees per occupation as on 1 April 2003	Appointments and transfers into the department	Terminations and transfers out of the department	Turnover rate
Engineer	14	0	4	28.57%
Architect	16	0	0	0%
Quantity Surveyor	13	0	0	0%
Works Inspector	128	6	37	28.91%
Total	171	6	41	57.48%

Table 5.3 identifies the major reasons why staff left the department.

## Table 5.3 – Reasons why staff are leaving the department

Termination Type	Number	% of total
Death	114	31.75%
Resignation	14	3.9%
Expiry of contract	4	1.11%
Dismissal – operational changes (SEVERANCE)	136	37.9%
Dismissal – misconduct	1	0.28%
Dismissal – inefficiency	0	0%
Discharged due to ill-health	16	4.46%
Retirement	38	10.58%
Transfers to other Public Service Departments (& redeployments within Dept)	0	0%
Other	36	10.02%
Total	359	
Total number of employees who left as a % of the total em	13.58%	

# Table 5.4 – Promotions by critical occupation

Occupation	Employees as at 1 April 2003	Promotions to another salary level	Salary level promotions as a % of employees by occupation	Progressions to another notch within a salary level	Notch progressions as a % of employees by occupation
Engineer	14	0	0%	2	100%
Architect	16	0	0%	7	100%
Quant Surv	13	0	0%	3	100%
Wks Insp	128	0	0%	52	%
Artisans		0	0%	1	%
Total	179	0		65	

# Table 5.5 – Promotions by salary band

Salary Band	Employees 1 April 2003	Promotions to another salary level	Salary bands promotions as a % of employees by salary level	Progressions to another notch within a salary level	Notch progressions as a % of employees by salary band
Lower skilled (Levels 1-2)	729	5	0.69%	370.77	0%
Skilled(Levels 3-5)	169	9	4.73%	108	0%
Highly skilled product (Levels 6- 8)	229	16	4.80%	198	0%
Highly skilled supervision (Levels9-12)	51	11	13.73%	34	0%
Senior management (Levels13-16)	2	0	0%	0	0%
Total	1180	41	23.95%	710.77	

# 6. **EMPLOYMENT EQUITY**

The tables in this section are based on the formats prescribed by the Employment Equity Act, 55 of 1998.

# 6.1 – Total number of employees (including employees with disabilities) in each of the following occupational categories as on 31 March 2004

Occupational categories (SASCO)		Male				Femal	e		Total
(0.000)	African	Coloured	Indian	White	African	Coloured	Indian	White	
Legislators, senior officials and managers	32	5	6	26	9	0	3	5	86
Professionals	3	-	2	23	2	-	1	5	36
Technicians and associate professionals	59	9	18	25	6	-	1	-	118
Clerks	98	1	18	10	206	6	26	53	418
Service and sales workers	-	-	-	-	-	-	-	-	-
Skilled agric and fishery	-	-	-	-	-	-	-	-	-
Craft and related trades workers	252	19	29	47	42	-	-	-	389
Plant and machine operators and assemblers	108	2	6	0	3		-	-	119

Elementary occupations	908	-	10	3	226	-	-	-	1147
Total	1460	36	89	134	494	6	31	63	2313
Employees with disabilities	10			3				1	14
TOTAL	10			3				1	14

# 6.2 – Total number of employees (including employees with disabilities) in each of the following occupational bands as on 31 March 2004

Occupational		Male				Fema	le		
Bands	African	Coloured	Indian	White	African	Coloured	Indian	White	Total
Top Management	1		-						1
Senior Management	6	-	-	8	3	-	-	-	17
Professionally qualified and experienced specialists and mid-management	28	5	8	41	10	-	4	10	106
Skilled technical and academically qualified workers, junior management, supervisors, foreman and superintendents	409	29	65	82	252	6	27	53	923
Semi-skilled and discretionary decision making	108	2	6	-	3	-	-	-	119
Unskilled and defined decision making	908	-	10	3	226	-	-	-	1147
Total	1460	36	89	134	494	6	31	63	2313

# 6.3 – Recruitment for the period 1 April 2003 to 31 March 2004

Occupational	Male Female								
Bands	African	Coloured	Indian	White	African	Coloured	Indian	White	Total
Top Management	-	-	-	-	-	-	-	-	-
Senior Management	4	-		-	2	-	-	-	6
Professionally qualified and experienced specialists and mid- management	-	-	1	-	-	-	-	-	1
Skilled technical and academically qualified workers, junior management, supervisors, foreman and superintendents	5	-	-	-	9	-	-	-	14
Semi-skilled and discretionary decision making	2	-	-	-	3	-	2	-	7
Unskilled and defined decision making	-	-	-	-	-	-	-	-	
Total	11	-	1	-	14	-	2	-	28
Employees with disabilities									

Occupational	ccupational Male								
Bands	African	Coloured	Indian	White	African	Coloured	Indian	White	Total
Semi-skilled and discretionary decision making	19				10				29
Unskilled and defined decision making									
Total	19				10				29
Employees with disabilities									

# 6.4 – Promotions for the period 1 April 2003 to 31 March 2004

# 6.5 – Terminations for the period 1 April 2003 to 31 March 2004

Occupational		Male				Female	e		
Bands	African	Coloured	Indian	White	African	Coloured	Indian	White	Total
Top Management									
Senior Management									
Professionally qualified and experienced specialists and mid-management	2	-	2	4	1	-	1	1	11
Skilled technical and academically qualified workers, junior management, supervisors, foreman and superintendents	26	2	3	14	2	-	2	3	52
Semi-skilled and discretionary decision making	44	-	7	1	2	-	2	-	56
Unskilled and defined decision making	213	-	-	1	26	-	-	-	240
Total	<u>285</u>	<u>2</u>	<u>12</u>	<u>20</u>	<u>31</u>	<u>-</u>	<u>5</u>	<u>4</u>	359
Employees with disabilities	0								0

# 6.6 – Skills development for the period 1 April 2003 to 31 March 2004

Occupational	Male				Female				
categories	African	Coloured	Indian	White	African	Coloured	Indian	White	Total
Legislators, senior officials and managers	5	4	3	3	13	-	1	4	33
Professionals			2	2	1			1	6
Technicians and associate professionals	-	-	-	-	-	-	-	-	-
Clerks	12	-	4	3	12	-	5	9	45
Servi & sales wrks									
Skilled agricult & fishery workers									

Craft and related trades workers								
Plant and machine operators and assemblers								
Elementary occupations								
Total	17	4	9	8	26	6	14	84
Employees with disabilities								

# 7. LEAVE UTILISATION FOR THE PERIOD 1 JANUARY 2003 TO 31 DECEMBER 2003

The Public Service Commission identified the need for careful monitoring of sick leave within the public service. The following tables provide an indication of the use of sick leave (Table 9.1) and disability leave (Table 9.2). In both cases, the estimated cost of the leave is also provided.

Salary Band	Total days	% days with medical certification	Number of Employees using sick leave	% of total employees using sick leave	Average days per employee	Estimated Cost (R'000)
Lower skilled (Levels 1-2)	4143	73.2	578	47.31	7	535
Skilled (Levels 3- 5)	1750	67	222	18.2	8	310
Highly skilled production (Levels 6-8)	2473	64.9	359	29.4	7	755
Highly skilled supervision (Levels9-12)	360	80.8	60	4.9	6	214
Senior management (Levels 13-16)	5	0	2	0.2	3	8
Total	8731	69.9	1221	100	7	1822

## TABLE 7.1 – Sick leave, 1 January 2003 to 31 December 2003

# TABLE 7.2 – Disability leave (temporary and permanent), 1 January 2003 to 31 December 2003

Salary Band	Total days taken	% days with medical certification	Number of Employees using disability leave	% of total employees using disability leave	Average days per employee	Estimated Cost (R'000)
Lower skilled (Levels 1-2)	1164	99.8	60	42.3	19	151
Skilled (Levels 3- 5)	214	99.1	25	17.6	9	40
Highly skilled production (Levels 6-8)	932	99.9	52	36.6	18	291
Highly skilled supervision (Levels 9-12)	67	98.5	5	3.5	13	34
Snr management (Levels 13-16)	0	0	0	0	0	0
Total	2377	99.7	142	100	17	516

Table 7.3 summarises the utilisation of annual leave. The wage agreement concluded with trade unions in the PSCBC in 2000 requires management of annual leave to prevent high levels of accrued leave being paid at the time of termination of service.

# TABLE 7.3 – Annual Leave, 1 January 2003 to 31 December 2003 Salary Bands Total days taken

Salary Bands	Total days taken	employee
Lower skilled (Levels 1-2)	24172	20
Skilled Levels 3-5)	7288	20
Highly skilled production (Levels 6-8)	11114	20
Highly skilled supervision(Levels 9-12)	1931	16
Senior management (Levels 13-16)	208	16
Total	44713	20

# TABLE 7.4 – Capped leave, 1 January 2003 to 31 December 2003

Salary Bands	Total days of capped leave taken	Average number of days taken per employee	Average capped leave per employee as at 31/12/2003
Lower skilled (Levels 1-2)	219	2	97
Skilled Levels 3-5)	112	1	135
Highly skilled production (Levels 6-8)	124	1	132
Highly skilled supervision(Levels 9-12)	27	0	90
Senior management (Levels 13-16)	7	0	146
Total	489	5	111

# TABLE 7.5 – Leave payouts for the period 1 April 2003 to 31 March 2004

The following table summarises payments made to employees as a result of leave that was not taken.

REASON	Total Amount (R'000)	Number of Employees	Average payment per employee
Leave payout for 2003/04 due to non- utilisation of leave for the previous cycle	nil	nil	nil
Capped leave payouts on termination of service for 2003/04	2809	111	25306
Current leave payout on termination of service for 2003/04	27	6	4500
Total	2836	117	24239

# 8. HIV/AIDS & HEALTH PROMOTION PROGRAMMES

# TABLE 8.1 – Steps taken to reduce the risk of occupational exposure

Units/categories of employees identified to be at high risk of contracting HIV & related diseases (if any)	Key steps taken to reduce the risk
Staff between salary levels 1-7 involved in the line function i.e. workshop staff, artisans, grass cutters, cleaners, due to accidents which may occur on site	Advocacy Roadshows to emphasize preventative precautions Provision of Literature on transmission Ensuring that Regions have dedicated Safety Officers to ensure safe work practices and procedures Provision of protective clothing, first aid kits

# TABLE 8.2 – Details of Health Promotion and HIV/AIDS Programmes (tick the applicable boxes and provide the required information)

Question	Yes	No	Details, if yes		
1. Has the department designated a member of the SMS to implement the provisions contained in Part VI E of Chapter 1 of the Public Service Regulations, 2001? If so, provide her/his name and position.	sions contained in Part VI E of Chapter 1 of the				
2. Does the department have a dedicated unit or has it designated specific staff members to promote the health and well being of your employees? If so, indicate the number of employees who are involved in this task and the annual budget that is available for this purpose.	Х		4 staff members 13 lay councillors R1 million		
3. Has the department introduced an Employee Assistance or Health Promotion Programme for your employees? If so, indicate the key elements/services of this Programme.	X		Management of HIV/AIDS and dreaded diseases, i.e. Provision of immune boosters and Assistance with ARV's on prescription. Assist with blood transfusions and hospitalisation and monitoring of patient on medication on an ongoing basis. Rehabilitation for substance abuse, Psychological assistance for marital and family problems, domestic violence, Sexual harassment. Trauma Counselling Assistance with the management of financial problems.		
Question	Yes	No	Details, if yes		
4.as the department established (a) committee(s) as contemplated in Part VI E.5 (e) of Chapter 1 of the Public Service Regulations, 2001? If so, please provide the names of the members of the committee and the stakeholder(s) that they represent.	X		Mrs P.Pillay (Dep. Manager: Special Programmes – Head Office; Mr Atwaru – Southern Region; Mrs Kendall – Eastern Seaboard Region; Mr E. McNamara – Midlands Region; Mr B. Thabede – North Coast Region; Mr Nzimande – Dep Manager: Labour Relations; Organised Labour (NEHAWU, PUSEMO, PSA, NUPSAW,HOSPERSA		

			; Mr Q.G. Mgobozi Dep. Manager: HR (Utilization)Head office and Miss I. Zwane – Deputy Manager: HR – Head office (Provisioning); Safety Officers (4 Regions)
5. Has the department reviewed its employment policies and practices to ensure that these do not unfairly discriminate against employees on the basis of their HIV status? If so, list the employment policies/practices so reviewed.	Х		Recruitment Policy; HIV/AIDS Workplace Policy; Departmental Affirmative Action Policy.
6. Has the department introduced measures to protect HIV-positive employees or those perceived to be HIV-positive from discrimination? If so, list the key elements of these measures.	X		From the initial referral of an employee, a reference number is used in all correspondence within the department and with the service providers, hospitals etc, thus confidentiality is maintained. In addition, the departmental HIV workplace policy ensures that a person will not be discriminated against i.t.o status
7. Does the department encourage its employees to undergo Voluntary Counselling and Testing? If so, list the results that you have you achieved.	Х		25 officials are HIV positive and on treatment (immune boosters and ARV's)
8. Has the department developed measures/indicators to monitor & evaluate the impact of its health promotion programme? If so, list these measures/indicators.		Х	

# 9. SKILLS DEVELOPMENT

This section highlights the efforts of the department with regard to skills development.

## 9.1 – Training needs identified 1 April 2003 to 31 March 2004

		Number of employees	Training needs identified at start of reporting period			
Occupational Categories	Gender	as at 1 April 2003	Learnerships	Skills Progrmes & other short courses	Other forms of training	Total
Legisl, snr offs and	Female	17	N/A	18	3	38
managers	Male	69		14	4	87
Professionals	Female	8		3	0	11
	Male	28		6	0	34
Technicians & assoc prof	Female	7		0	0	7
	Male	111		0	0	111

Clerks	Female	291	27	2	320
	Male	127	27	2	156
Service and sales workers	Female	-	-	-	-
	Male	-		-	-
Skilled agric & fish	Female	-	-	-	-
workers	Male	-	-	-	-
Craft & rel trades workers	Female	42	-	-	-
	Male	347	-	-	-
Plant & mach oper &	Female	3	-	-	-
assem	Male	116	-	-	-
Elementary occupations	Female	226	-	-	-
	Male	921			-
Sub Total	Female	594			-
					-
	Male	1719			-
Total		2313	95	11	2313

# 9.2 – Training provided 1 April 2003 to 31 March 2004

		Number of	mber of Training provided within the reporting period					
Occupational Categories	Gender	employees as at 1 April 2004	Learnerships	Skills Programmes & other short courses	Other forms of training	Total		
Legislators, senior officials	Female	13	N/A	15	3	18		
and managers	Male	26		11	4	15		
Professionals	Female	1		2	-	2		
	Male	3		4	-	4		
Technicians and associate	Female	-			-	0		
professionals	Male				-	0		
Clerks	Female	84		23	3	26		
	Male	34		16	3	19		
Service and sales workers	Female	-		-	-			
	Male	-		-	-			
Skilled agriculture and	Female	-		-	-	-		
fishery workers	Male	-		-	-			
Craft and related trades	Female	-		-	-	-		
workers	Male	-		-	-	-		
Plant and machine	Female	-		-	-	-		
operators and assemblers	Male	-		-	-	-		
Elementary occupations	Female	-		-	-	-		
	Male			-	-	-		
Sub Total	Female			-				
	Male							
Total		161		71	13	84		

# 10. INJURY ON DUTY

The following tables provide basic information on injury on duty.

Nature of injury on duty	Number	% of total
Required basic medical attention only	6	100%
Temporary Total Disablement	0	
Permanent Disablement		
Fatal		
Total	6	100%

# TABLE 10.1 – Injury on duty, 1 April 2003 to 31 March 2004

# 11. UTILIZATION OF CONSULTANTS

# Table 11.1 – Report on consultant appointments using appropriated funds

Project Description	Number of Consultants	Value	Duration contrast period
AMAWELE GOVERNMENT COMPLEX: MAJOR BUILDING RENOVATIONS TO THE EAST AND WEST BLOCKS INCL.	1	1 260 673	194
ULUNDI: NEW WORKS REGION OFFICE: PROFFESIONAL SERVICES	1	4 000 000	258
DURBAN: HIGHWAY HOUSE: CONVERSION OF EXISTING COMPLEX TO OFFICES	1	1 500 000	65
AMAWELE GOVERNMENT COMPLEX: INVESTIGATION OF MAJOR WATER LEAK AND UPGRADING OF STORM WAT	2	162 450	65
ULUNDI: CO-OPERATIVE CENTRE (WORKS): MULTI- PYRPOSE CENTRE FOR CO-OPERATIVES	2	464 750	129
NSUKANGIHLALE MULTI-PURPOSE CENTRE (WORKS): CONSTRUCTION OF MULTI-PURPOSE CENTRE	1	1 933 862	129
ULUNDI: NEW WORKS REGIONAL OFFICE: PROVIDE THE SERVICE OF A REGISTERED QUANTITY SURVEYORS	1	9 000 000	129
LADYSMITH WORKS DISTRICT OFFICE HYDE RD: CONVERSION OF EXISTING BUILDING TO FORM NEW OFFICE ACCOMODATION	3	985 193	65
PMBURG: 191 PRINCE ALFRED ST: REPAIR SPALLING CONCRETE AND CRACKS	1	1 500 000	129
ULUNDI: NEW REGIONAL OFFICE: INSTALLATION OF EMERGENCY POWER SUPPLY	1	35 005	22
WORKS: VARIOUS INSTITUTIONS (INVESTIGATIONS ONLY): STANDARD "LILLIPUT" INSTALATION	1	27 378	22
LA COMPLEX-LEGISLATIVE ASSEMBLY CAMPUS: OFFICE FOR THE DEPARTMENT OF THE PREMIER AND THE DIRECTOR	5	53 000 000	258
NONGOMA: WORKS DISTRICT OFFICE: MASTER PLANNING, ADDITIONS AND ALTERATIONS TO EXISTING BUILD	4	4 000 000	258
LADYSMITH WORKS REGIONAL OFFICE (SHEPTONE RD): ERECTION OF NEW ARCHIVE BUILDING	1	160 000	86
EMPANGENI HOME AFFAIRS OFFICE: REBUILDING AND RECOMMISSIONING OF AIRCONDITIONING COMPRESSOR	1	65 259	22

ULUNDI: NEW WORKS REGIONAL OFFICE: PROGRAMME AND PROJECT MANAGEMENT FOR NORHT COAST REGION	1	1 354 592	516
PMBURG: MECH ENG INLAND MOUNTAIN RISE: CONSUL INVESTIGATION AT WASH BAYS	1	8 000	22
ENYOKENI ROYAL RESID: WATER WORKS (WORKS): DAY TO DAY	1	213 296	22
LA COMPLEX-LEGISLATIVE ASSEMBLY CAMPUS: INTERNAL REFURBISHMENT AND REPAIRS (TECHNICAL REPORT)	1	50 000	65
LA COMPLEX-LEGISLATIVE ASSEMBLY CAMPUS: REPAIRS AND RENOVATIONS TO UNIT B NORHT GOVT. FLATS	1	2 700 000	65
OFF ACC: 8 HAMMER STREET MELMOTH: REPLACEMENT OF SECURITY BURGLAR/GATE BAR	1	50 000	22
ULUNDI: UNIT D FLATS: REPAIR BURN DOWN FLAT IN UNIT D FLAT 333	3	153 140	43
PMBURG: 191 PRINCE ALFRED ST: TO INVITE AND ADJUD TENDERS ON THE ZNT 55 G	1	110 000	65
RADIO REPEATER SITES (VARIOUS): RADIO REPEATER HIGH SITES THROUGHOUT KZN: MAINTENANCE AND UP	1	4 500 000	258
EMPANGENI HOME AFFAIRS OFFICE: CONDITION REPORT & ESTIMATE (20 HOUR)	1	10 000	22
MANGUZI HOSPITAL: DISCHARGE OF BACKWASH WATER FROM WATER TREATMENT PLANT	1	15 000	43
PMBURG: 191 PRINCE ALFRED ST: TO DEVELOP & ADMINISTER FIXED RATE SCHEDULES FOR THE REGIONS	2	2 000 000	516
TOTAL	41	89 258 598	3 483